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1.Preparation

1.1. System Requirement

- Microsoft Windows XP with SP2/ Windows Vista (*¹)
- Display adapter with 128 MB memory or above (*², *³)
- 512MB system memory
- 10GB free hard disk space
- Microsoft DirectX 9.0c or above
- Microsoft .Net Framework 3.0

1.2. Recommend

- Microsoft Windows XP with SP2 (*¹)
- Display adapter with 256 MB memory
- 2GB system memory
- 100GB free hard disk space
- Microsoft DirectX 9.0c or above
- Microsoft .Net Framework 3.0

*1: Eyesoft is developed under Windows Vista so it is 100% compatible with Vista.

*2: Display adapter plays a very important role to the performance of Eyesoft. An adapter with good 2D performance and enough video memory will be a good match with Eyesoft. Please note that 2D matters more than 3D so your adapter needs not to be expensive.

*3: If you use on-board display adapter, please remember to configure your display memory to the largest possible size. Some mother board set the display memory size to a very low value by default.

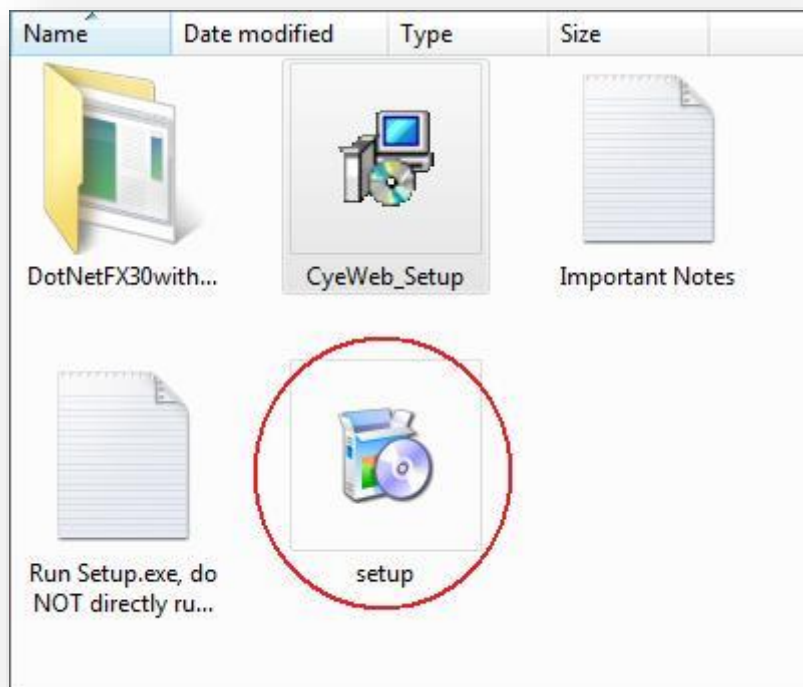
1.3. Installation

Eyesoft requires **Microsoft.Net Framework 3.0** pre-installed. You can download this component from Microsoft's website, or let Eyesoft Installer to download and install it for you.

There are some notes:

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- Run Setup.exe, do NOT directly run Eyesoft_Installer.msi

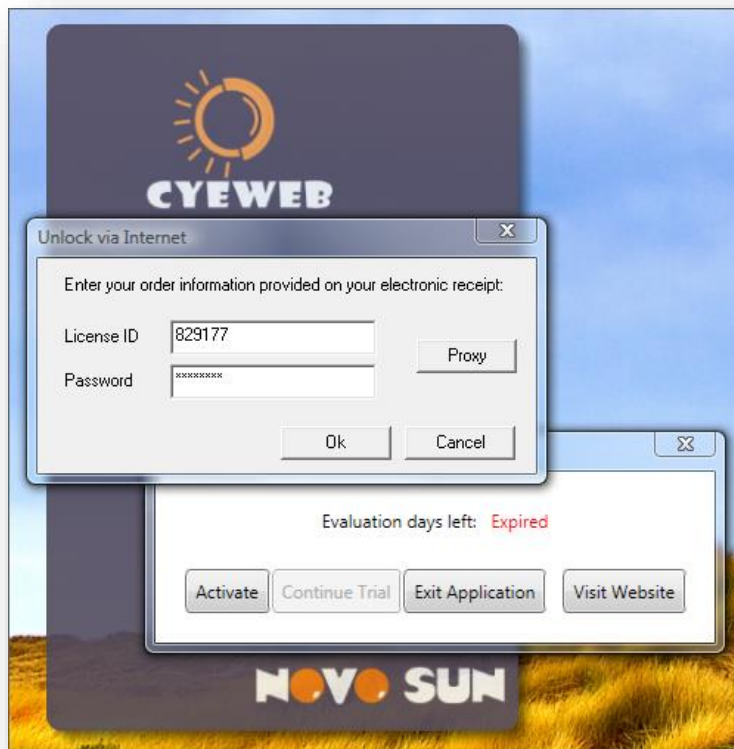


- Setup.exe will automatically download and install Microsoft .net 3.0 if your computer does not have it pre-installed. If this is the case, your computer must stay online during the installation. Furthermore, the size of the .net framework is up to 100MB so it would take around 10 minutes (depending on your network bandwidth and your pre-installed components) to complete the download and installation. Please be patient.
- We would recommend you to manually download and install Microsoft .net 3.5. The new framework is larger (around 200 MB), but may be more stable.
- The installer would take some time to install and configure Windows Media components at the end of the installation. The whole process would take 5 to 10 minutes, so please be patient.

1.4. License Activation

The Eyesoft installation package from Bikal website gives you 21 days of trial period. After that period, you have to purchase a license and activate the program.

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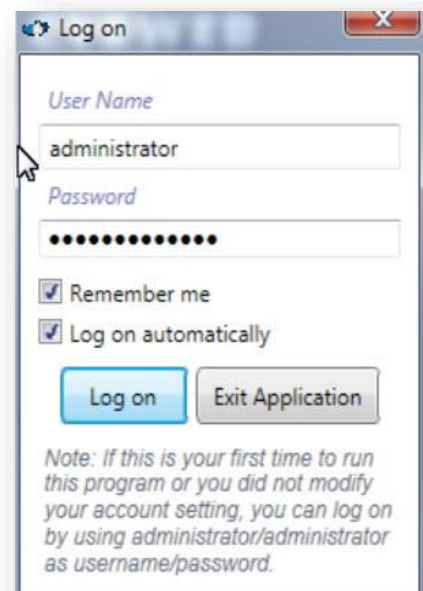


1.5. Log On

When you start the program, a log on dialog would show up.

You should logon with an account you defined in Eyesoft (Note: **NOT** your license id or password). If this is your first time to run the program or you did not modify your account setting, you can log on by using administrator/administrator as username/password. To create your own account, please refer to “Account Management” chapter.

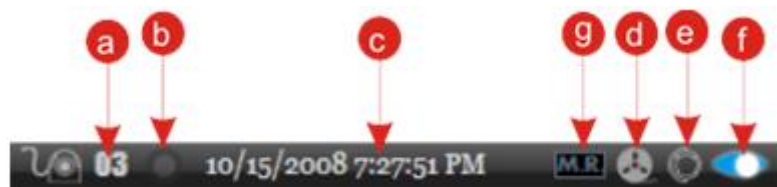
If you checked the “Remember me” and “Log on automatically” checkboxes, next time you run Eyesoft the remembered account will be used to logon. If later you want the log on dialog to show up again, you have to reset application state persistence. (Please refer to Program Settings).





2.Main Screen







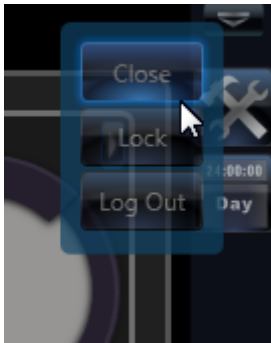
- 1) **Preview and main controls** – real-time video preview and main controls.
- 2) **Playback.**
- 3) **Float-out** – float out a tab-view. The floated-out window can be moved to another monitor. This feature is useful for users using multiple monitors.
- 4) **Channel control bar** – a bar to show information and hold control buttons for a channel.
Here you can reset alarm indicator, run a channel and control a PTZ camera:














- (a) Channel number
- (b) Alarm Indicator – tell you whether alarm occurred. Left-click on this icon can reset the indicator.
Normal , Alarm 
- (c) Date and time of the current video in local time zone
- (d) Instant Playback

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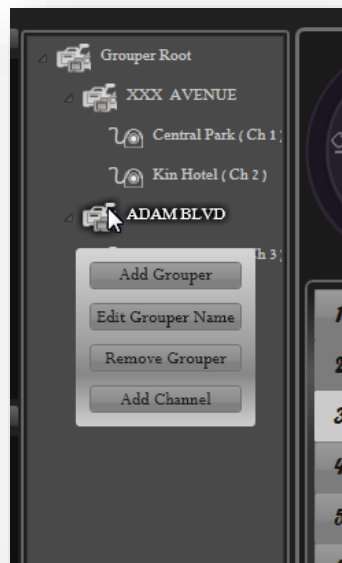
- (e) Show up PTZ controller
- (f) Run/stop channel – Stopped , Running 
- (g) Manual Recording – Disable , Enable . This button allows operator to manually start or stop recording. This is useful in the case that when the operator notices something abnormal but event detector doesn't alarm, and the channel is setup to use event-triggered recording. Please note that this button is effective *only if* the channel has bound the compression module and the channel is running.
- 5) **PTZ Controller** – here you can control the PTZ device which bound to the main channel.
- 6) **Show/hide non-client area** – non-client area is where you can minimize, maximize or close the program. You can right-click this button to close, lock or log out the program too.



- 7) **Open setting dialog.**
- 8) **Start/stop scheduler** – here you can start and stop the scheduler.
- 9) **Main channel selectors** – here you can select the main channel.
- 10) **Start/stop audio** – here you can start or stop audio preview for the main channel or all channels (depends on your setting).
- 11) **Screen division selectors.**
- 12) **Program state indicator** – Eyesoft currently has 5 indicators:
 - a) Storage Capacity: Health , Low , or Empty 
 - b) Windows Media Broadcast: Active  or Inactive 
 - c) Eyesoft Video Server: Active  or Inactive 
 - d) Http Web Server: Active  or Inactive 
 - e) Net Service: Active  or Inactive 

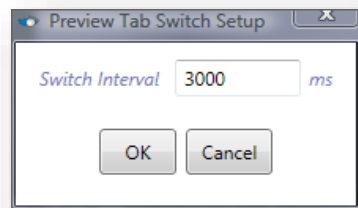
Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.

- 13) **Run/stop channels** – clicking on this button will show up a pop-up menu to run or stop some/all channels.
- 14) **Channel group selectors** – Eyesoft has 4 channel groups: 1-16, 17-32, 33-48, 49-64. Channel group can float out as a standalone window. This feature is useful for users using multiple monitors.
- 15) **Hide/Show control panel.**
- 16) **Timeline Playback.**
- 17) **Module View** – a list of floatable windows for bound application modules such as e-Map or application status log.
- 18) **Reset channel arrangement** – you can arrange channels by drag-and-drop on the preview videos. This button allows you to reset the channel order to the pre-defined state.
- 19) **Show/Hide Channel Grouper** – In the Channel Grouper you can add grouper, remove grouper, add channel, remove channel, etc. Please right-click on the icon to pop-up the menu.



- 20) **Preview tab auto-switching** – Switch the preview tab automatically. You can right-click on the button to show up the setting dialog:

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21) **Digital Zoom** – press
mouse to select a

the right button of the
“zoom-in” region; double

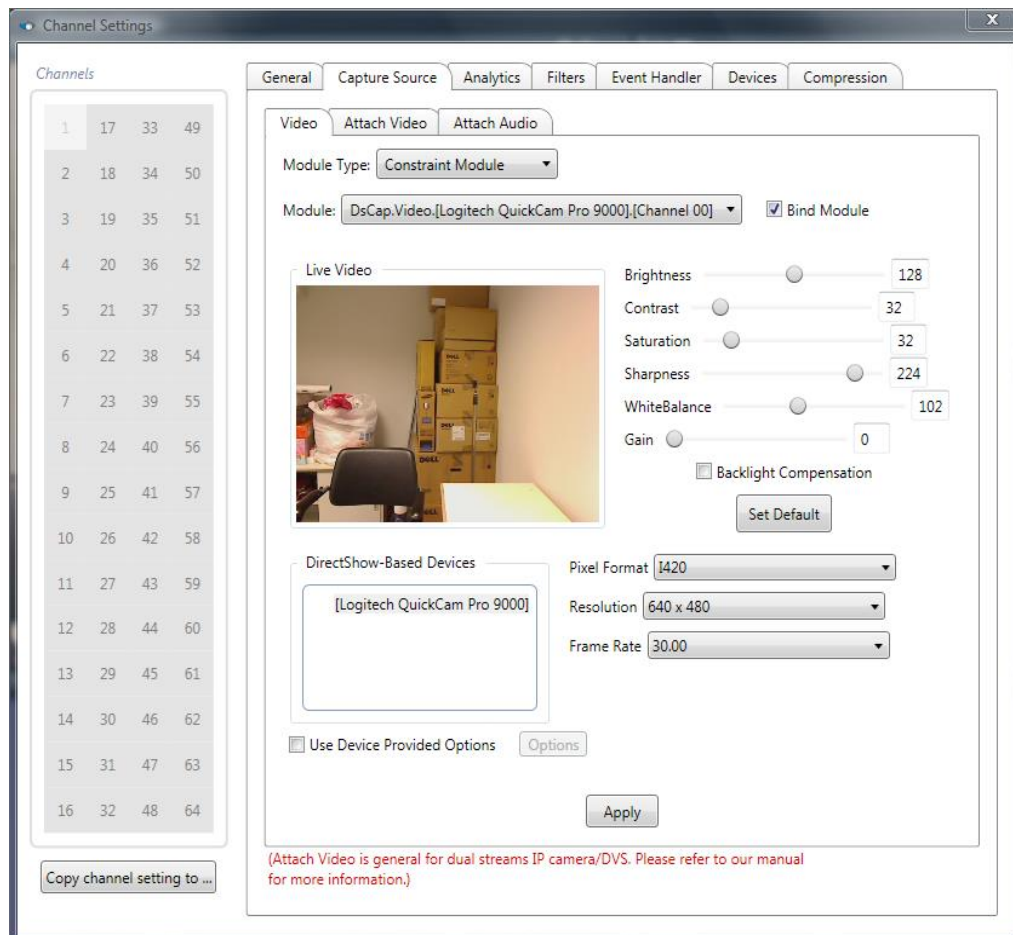


3. Connect to capture source

Eyesoft supports hybrid video and audio source. This means your USB-webcam, PCI/PCI-E capture card, hardware compression card, IP Camera, Windows Media Stream, remote Eyesoft..., etc can be connected on the same system. However, you have to make sure there is no conflict in your hardware. For example, sometimes PCI capture cards from different brands may not be able to work together due to driver and hardware conflicts. Your OS may crash instantly if this situation occurs.

3.1. Connect to a capture card or USB-Webcam

Open the setting dialog, and click the channel setting, you should see the following dialog:



In the “Module Type” combo box, select the “Constraint Module”.

Note: If your computer does not have any DirectShow compatible devices or devices specially supported by Eyesoft, the “Module Type” option will disappear. Also, some broken

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driver may not implement all necessary interfaces even it is DirectShow compatible. These devices will not show up for selection.

In the “Module” combo box, select the capture card and input port or webcam you want to connect. This module allows you to select a DirectShow-based video device as a video source. Examples of DirectShow-based device are USB webcam and PCI/PCI-E capture cards (if the card vendor provides a driver with DirectShow capture filter).

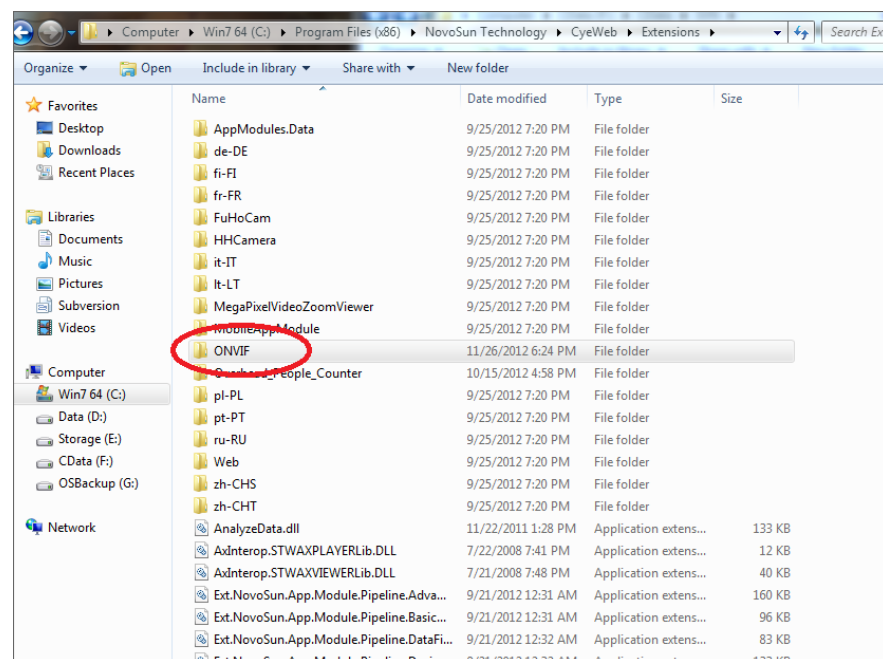
You can select video standard, pixel format, resolution (from 160x120 to 1920x1080), and frame rate (from 5fps to 60 fps). In general, we recommend you to select I420 or YV12 as the pixel format if your capture device supports them. But you should also test if your capture device performs better on other pixel formats.

Check the “Bind Module” checkbox. Now you should be able to see the video. (If you are using the open source bt8x8 driver, you may need to recheck the box 2 times; this seems to be a bug in the driver.)

If you checked “Bind Module” but no video show up, you may check “Use Device Provided Options”. We do not recommend you to use this option unless it is necessary. In this case Eyesoft will no longer know the settings and has no way to remember them.

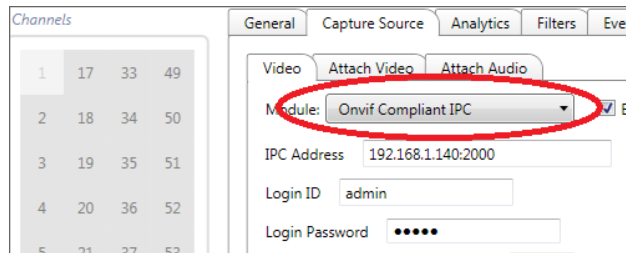
3.2. Connect to ONVIF IP camera or NVR

You can install ONVIF module into the Eyesoft. To do this, please firstly download our ONVIF module at <http://www.Bikal.com/download/Onvif.zip>. Then unzip the file to Onvif folder under Eyesoft's extension folder, like the picture shown below:

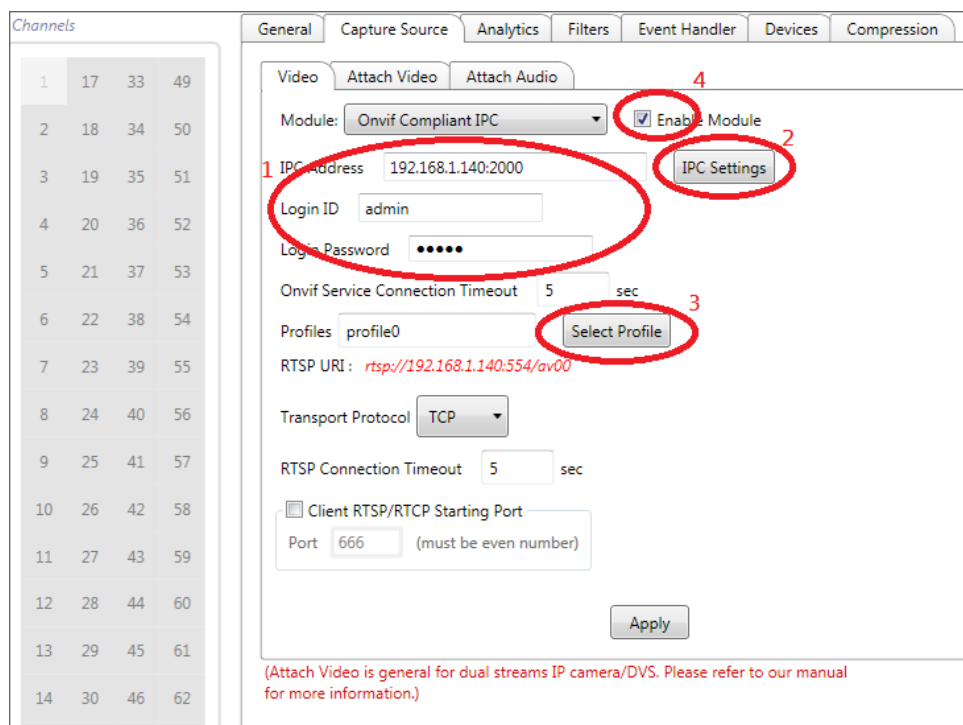


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After the ONVIF module is installed, you can find the “Onvif Compliant IPC” setting in the capture source combo box, as picture shown below:

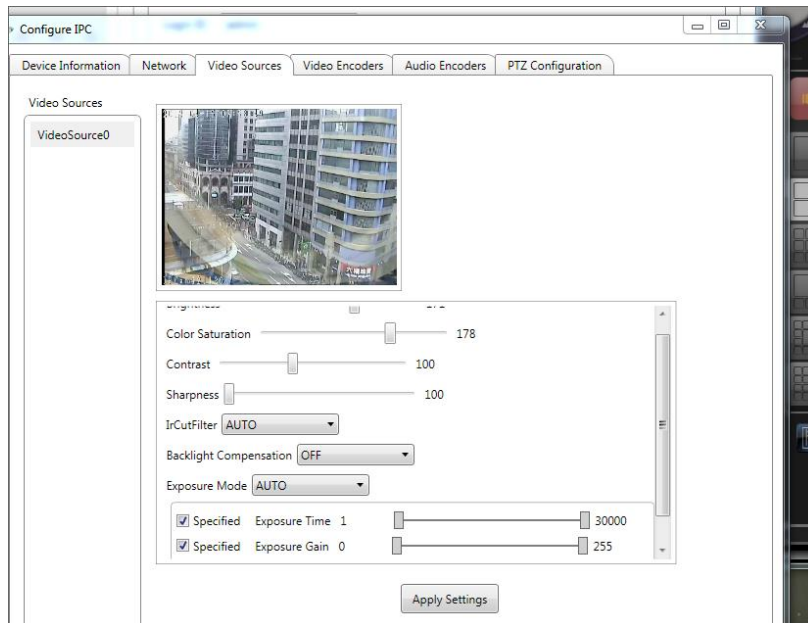


To setup an ONVIF compliant IPC, please follow below steps:



- 1) Correctly input the IPC's network address (with ONVIF port number if it is not 80), Login ID and Login Password.
- 2) Click on the “IPC Settings” button. If the information in (1) is correctly input and the IPC is online, you should be able to see a dialog like below.

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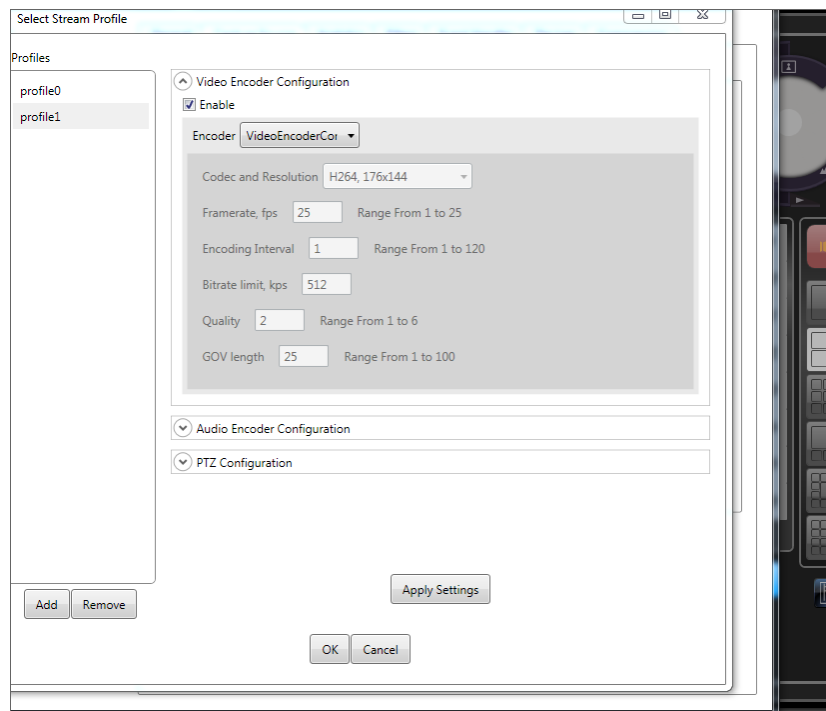


In the dialog you can configure the IPC's internal settings, ex. video source settings, video encoder settings and network setting, etc. Please note that sometimes you may be failed to configure some settings, this is often due to the IPC not supporting some kinds of setting.

Although ONVIF is a standard, there is still no product in the market fully implementing this standard.

- 3) Click the "Select Profile" to select a media profile. A media profile in ONVIF is to specify what kind of video being streamed from the IPC, ex. H.264 in D1, MJPEG in 960x720, etc. Today most ONVIF IPC supports multiple streams options. The profile setting is often for defining major and minor streams.

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4) Click on the “Enable Module”. You will then be able to see video showing in Eyesoft.

3.3. Connect to an Axis IP Camera (MJPEG)

Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the “Capture Source” Tab, select “Unconstraint Module” as Module Type.

In the “Module” combo box, select the Axis network camera.

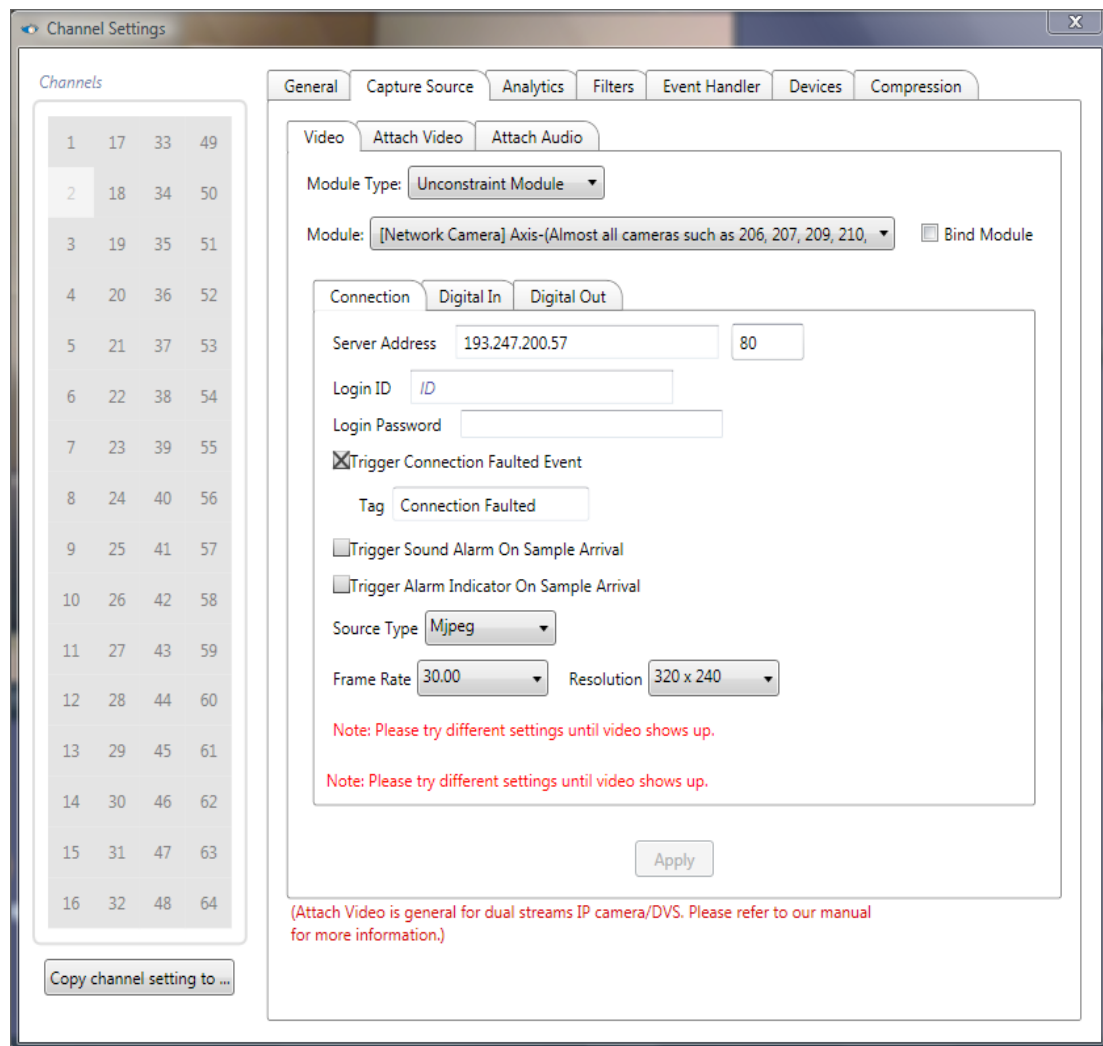
Fill in the Server address and the login id and password you setup in your camera. You can also select the stream type, frame rate and resolution.

Check the “Bind Module” checkbox. Now you should be able to see the video.

Please note if you select a resolution that your camera does not support, the connection will fail. You can try selecting different resolution until connection succeeds.

* There is an open Axis camera you can use for testing. The address is 193.247.200.57. No id or password is required

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Note: Eyesoft also supports connecting Axis Mpeg4 camera via RTSP. You can try.

3.4. Connect to a HikVision IP Camera

Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the “Capture Source” Tab, select “Unconstraint Module” as Module Type.

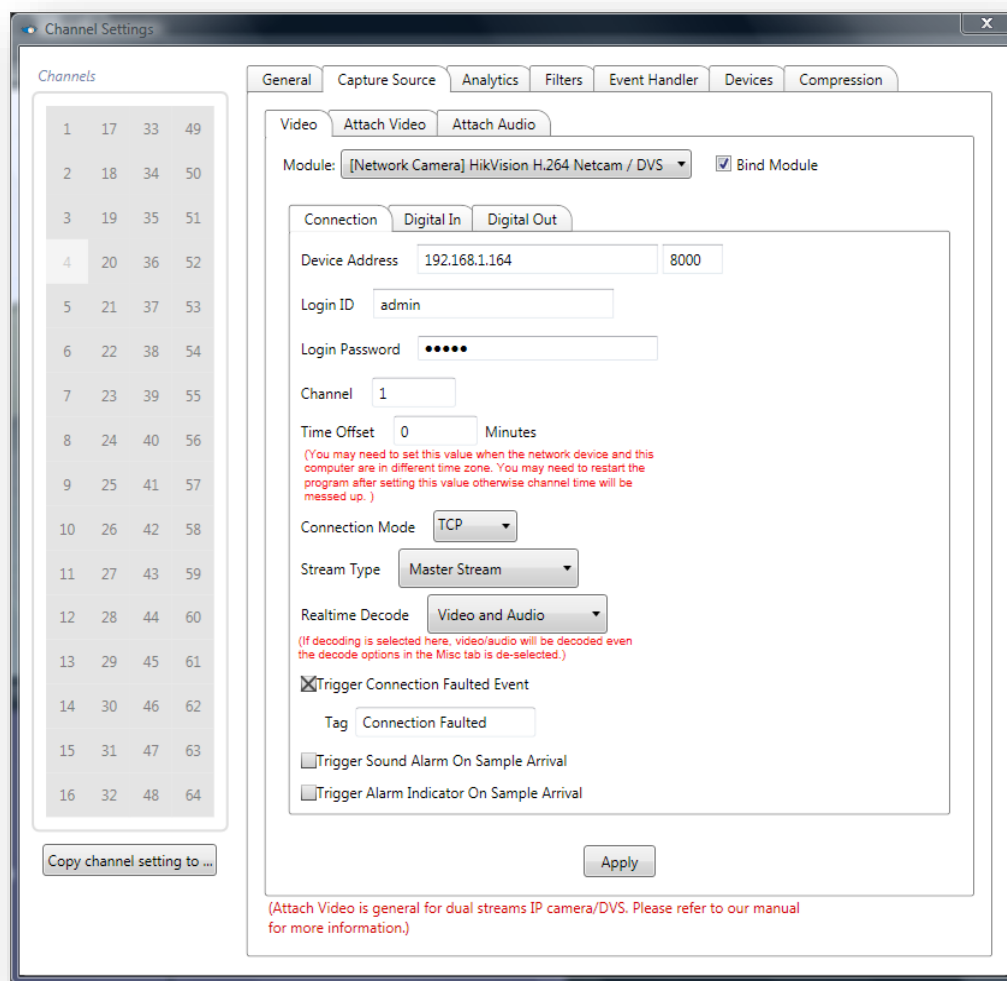
In the “Module” combo box, select the HikVision H.264 Netcam/DVS.

Fill in the Server address and the login id and password you setup in your camera. You can also select the stream type, frame rate and resolution.

Check the “Bind Module” checkbox. Now you should be able to see the video.

Please note if you select a resolution that your camera does not support, the connection will fail. You can try selecting different resolution until connection succeeds.

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3.5. Connect to ACTi Camera

Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the "Capture Source" Tab, select "Unconstraint Module" as Module Type.

In the "Module" combo box under "Unconstraint Module", please select "[Network Camera] ACTi Network camera/DVS (Mpeg/Mjpeg@RTP)".

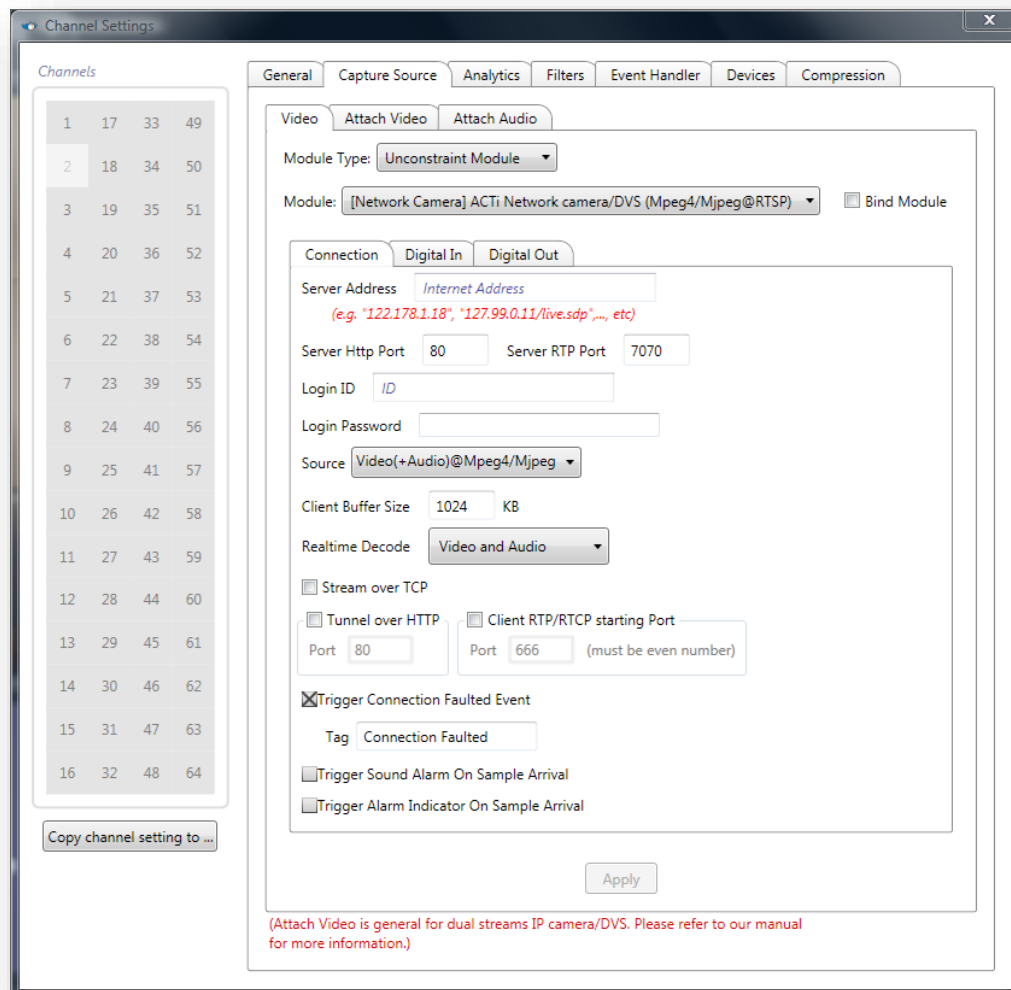
Eyesoft connects ACTi via RTP so please configure inside your camera to stream via "RTP over UDP" (under the video setting). Otherwise the connection will not succeed. You can also disable the "RTP B2 Frame" to increase throughput.

In Eyesoft's setting dialog, please enter the server address and server port to connect.

Check the "Bind Module" checkbox. Now you should be able to see the video.

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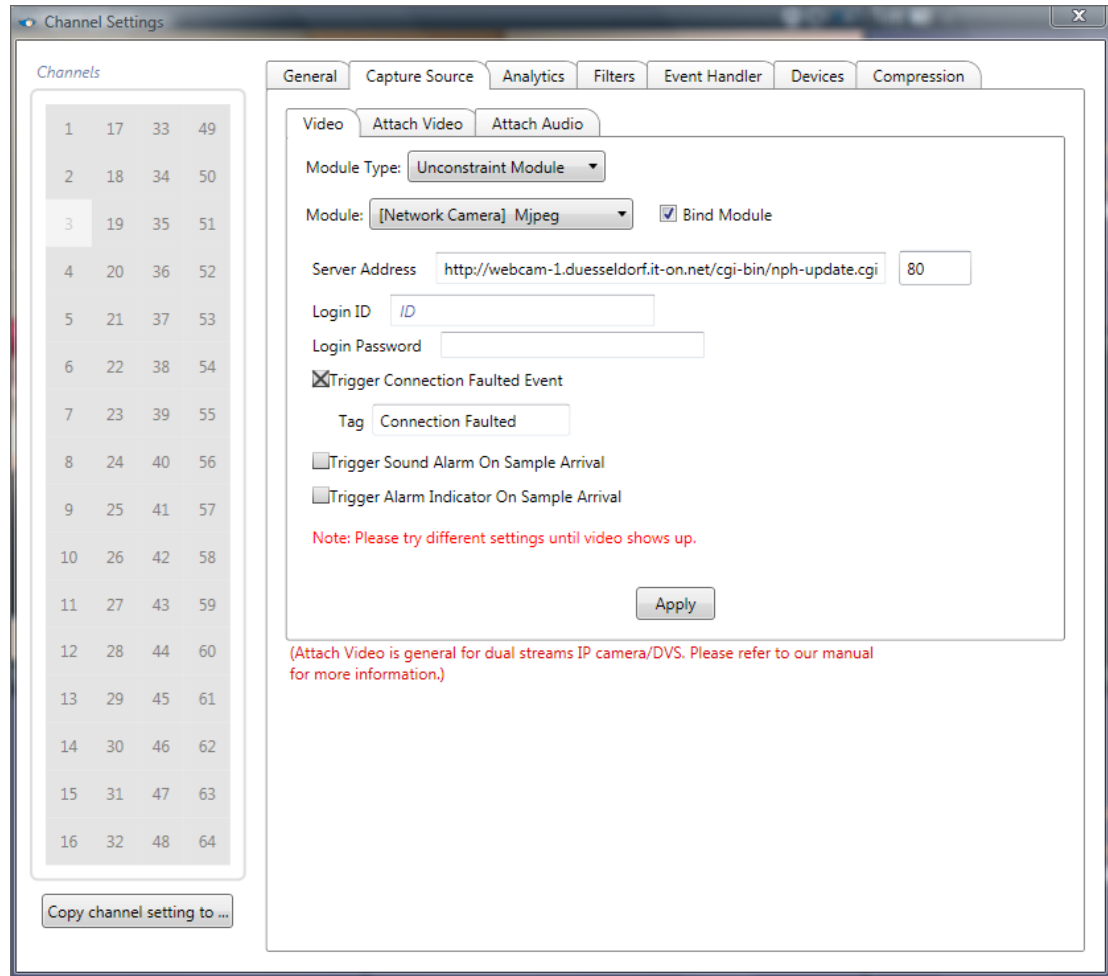
Note: for information to get around firewall problem when connecting outside a router, please have a look at our [FAQ#18](#).



3.6. Connect to an MJPEG Compatible IP Camera

Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the “Capture Source” Tab, select “Unconstraint Module” as Module Type.

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In the “Module” combo box, select “[Network Camera] Mjpeg”.

Fill in the Server address. You should refer to the instruction manual of your IP camera for the URL of the MJPEG stream, or you can write a message to the vendor for the URL. Most IP camera has that URL.

Check the “Bind Module” checkbox. Now you should be able to see the video.

* There is an open MJPEG stream you can use for testing. The address is “http://webcam-1.duesseldorf.it-on.net/cgi-bin/nph-update.cgi”.

3.7. Connect to Other Eyesoft

This module allows you to connect to a remote Eyesoft Video Server.

Under the “Capture Source” Tab, select “Unconstraint Module” as Module Type. In the “Module” combo box under “Unconstraint Module”, please select “Connect to other Eyesoft”.

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The screenshot shows a software window with a tabbed interface. The 'Attach Audio' tab is selected. It contains the following fields and controls:

- Module Type:** A dropdown menu set to 'Unconstraint Module'.
- Module:** A dropdown menu set to 'Connect to other CyeWeb'.
- Bind Module:** A checked checkbox.
- Server Address:** A text field containing 'store1.mycompany.com'.
- Port:** A text field containing '9981'.
- Login ID:** A text field containing 'supervisor'.
- Login Password:** A text field with masked characters (dots).
- Channel:** A text field containing '5'.
- Trigger Sound Alarm On Sample Arrival:** An unchecked checkbox.
- Trigger Alarm Indicator On Sample Arrival:** An unchecked checkbox.
- Site book:** A list box containing 'Store1', 'Store2', 'Store3', and 'Main Office'. Below the list are 'Add', 'Edit', and 'Remove' buttons.
- Import/Export:** Two buttons at the bottom right of the site book section.
- Apply:** A button at the bottom center of the dialog.

The port number must match that of the Video Server setting in the remote Eyesoft.

In the dialog you need to enter the remote channel number you want to connect. The “Login ID” and “Login Password” must match an account you created on the remote side, and that account must also have the “Remote Connection to Video Server” permission.

On the right hand site you can build your site book, which can save much time when you need to occasionally connect to some specific sites. The site book is shared by all 64 channels. Please note that the site data is saved in application persistence pool and is not bundled with the setting data. If you reset the application persistence, your site book will be clear also. We recommend you to export your site data whenever you finish a modification.

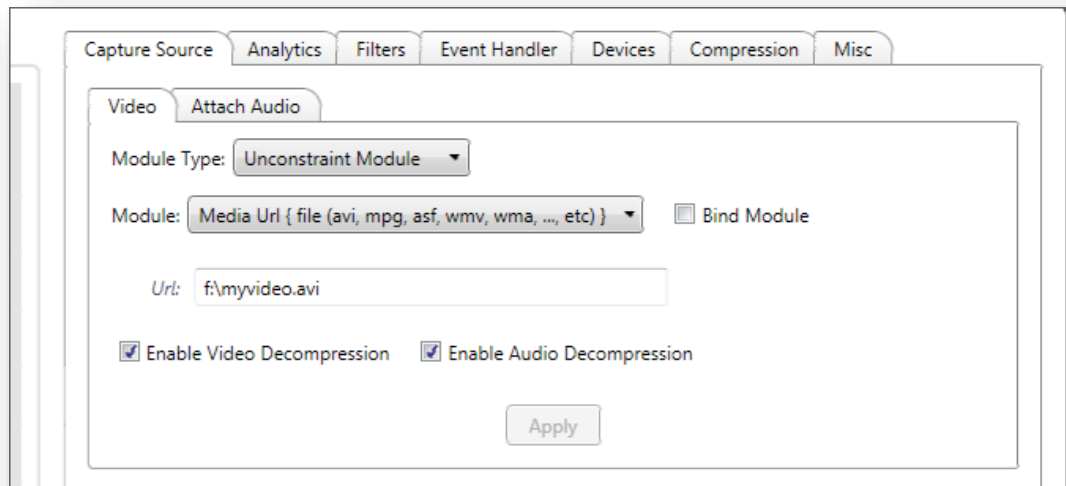
3.8. Connect to Media URL Source

This module allows you to select a media file as video source. NOT all media file formats are supported. Only those formats (such as AVI, ASF, MPG..., etc) with corresponding DirectShow

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filter would work.

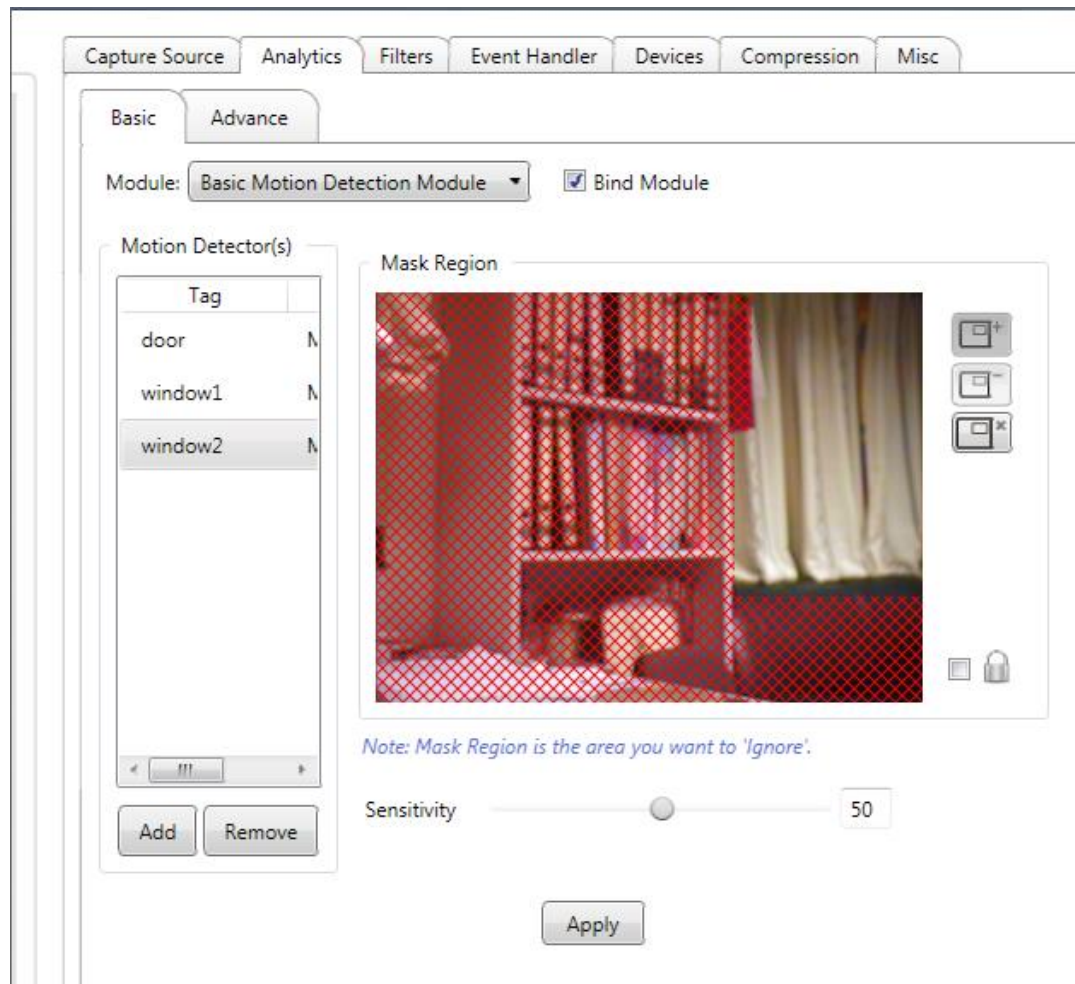
Under the “Capture Source” Tab, select “Unconstraint Module” as Module Type. In the “Module” combo box under “Unconstraint Module”, please select “Media Url {file (avi, mpg, asf, wmv, wma, ..., etc)}”.



You can enable decompression within the DirectShow filter pipeline. This is recommended if you are not sure whether your OS has the corresponding windows media codec installed.

4.Setup Basic Motion Detection

This module raises a “Motion Detect” event when motion is detected on the “unmasked area”.

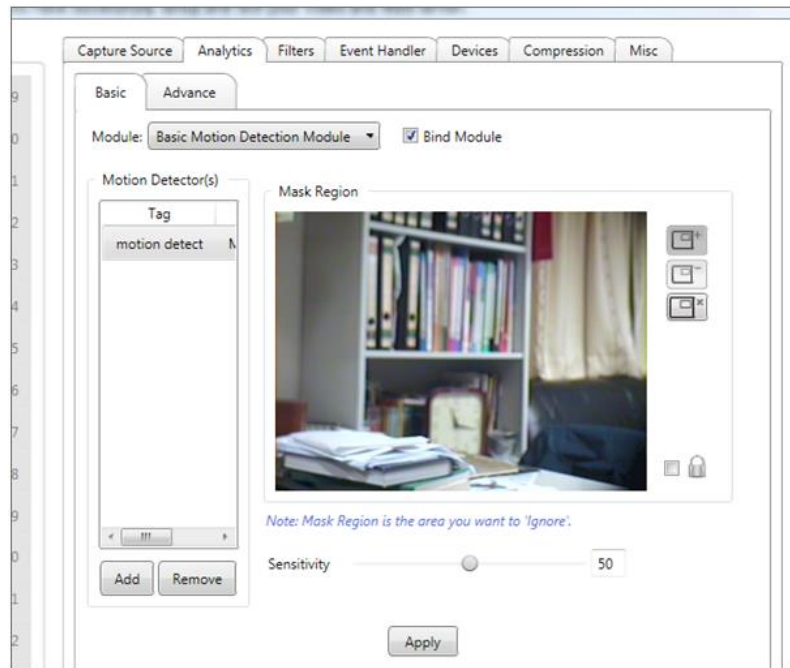



You can create unlimited number of detectors for a channel. Each detector can has its own masked area, sensitivity and tag. The tag will be inserted into the event being triggered and can be used as a keyword in video searching.

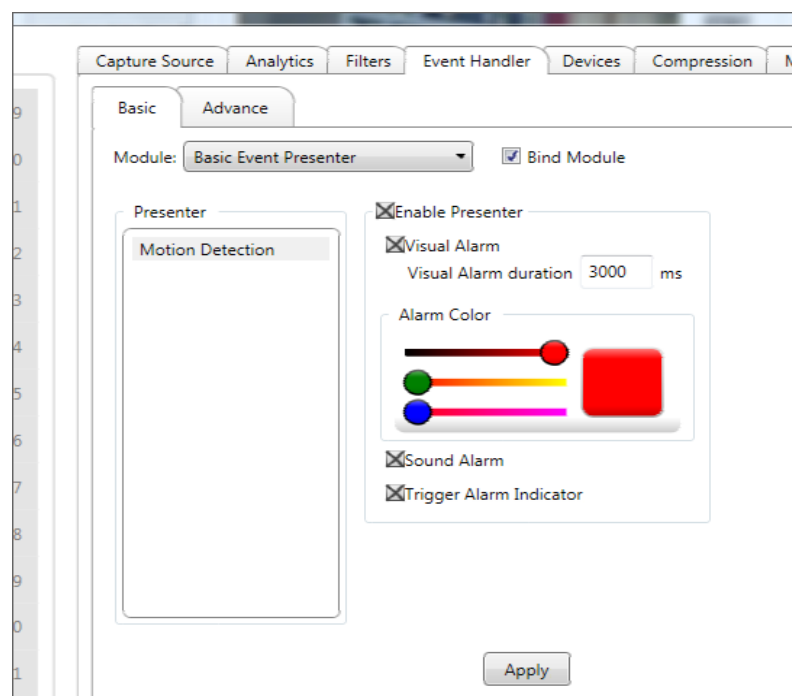
We show you how to setup motion detection as following steps.

- 1) The channel to setup must first connect to a capture source (please refer to “Connect to Capture Source” chapter).
- 2) Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the “Analytics” Tab, you should see the following dialog:

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- 3) Check the “Bind Module”.
- 4) If you need to mask some areas in the video, click the  button, mask the area you want to **ignore** and then click “Apply”.
- 5) Under the “Event Handler” Tab, you should see the following dialog:
Check the “Bind Module” checkbox.



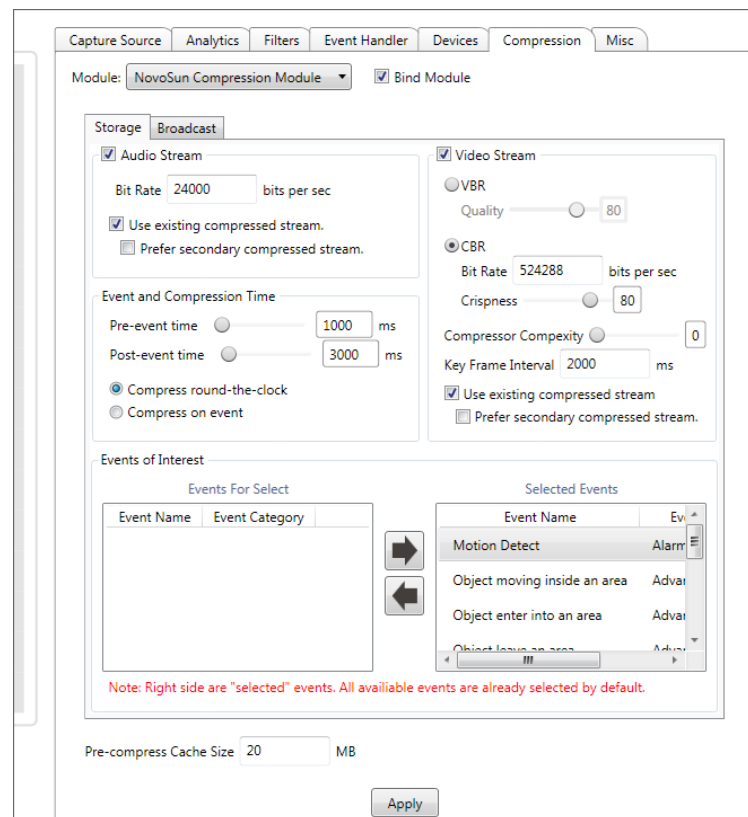
- 6) Run the channel.

Now you have successfully setup motion detection and its presenter.

5.Setup Recording

The channel to setup must first connect to a capture source (please refer to “Connect to Capture Source” section).

Open the configuration dialog, and click the channel setting, you should see the channel setting dialog. Under the “Compression” Tab, you should see the following dialog:

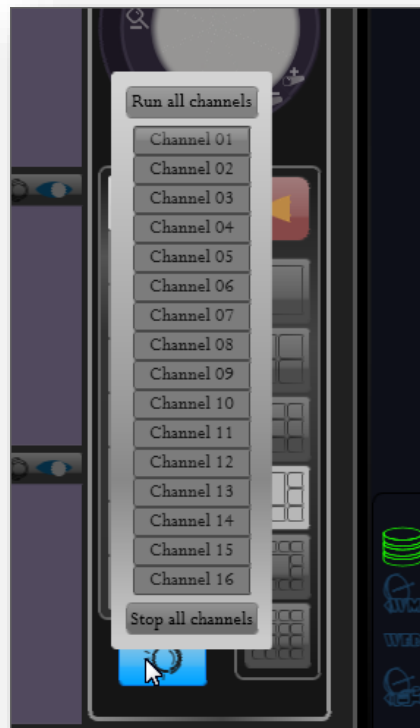


- 1) Check the “Bind Module”.

Note: You can select “compress on event” instead of “compress round-the-clock” (default). This can significantly reduce the usage of CPU resource. Please also setup motion detection (or advance video analysis) if you select “compress on event”. (Please refer to “compression” section.)

- 2) The default CBR bit rate is 512 Kbit/sec (524288 bit). This value is high enough for D1 video. If your video source is in video resolution lower than or equal to 720*480, we recommend you to set this to a lower value, such as 256 Kbit/sec (262144), to lower the data size.
- 3) Close all dialogs.
- 4) Under the Main Console, click the Run Channel button. You should see a popup menu to run all or some channels. Run all channels or run the channel you just configured.

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Now you should be able to see the new recording file on Playback system.

Note: You may need to press the refresh button on Playback system to show up the new file.

6. Playback

6.1. Basic Playback



1) Search Results

the browser here shows the search result with tag, description and event time.

Click on the result will open the corresponding media-file and seek to the position where the event occurred.

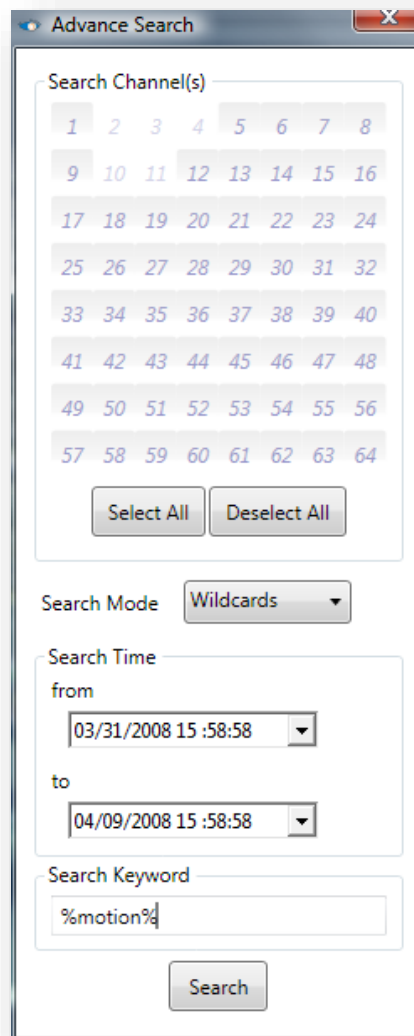
2) Channel Selectors

the channel to search.

3) Search Panel

video and event searching. Keyword is the tag you inserted manually or defined in program modules. You can also open the Advance Search dialog to input arbitrary time range and channel to search.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



There are 3 search modes:

- a) Simple – condition matches when a tag contains the search keyword.
- b) Exact – condition matches when a tag is exactly equal to the search keyword.
- c) Wildcards – search tag with wildcards.
 - i. '%': represent a string of zero or more characters. For example, "213%" searches tag like "213", "21300" or "213-1345", etc.
 - ii. '_': represent any single character. For example, "_ong" searches tag like "zong", "song", etc.
 - iii. '\': represent an escape character. You can use escape characters to tell the search engine to treat wildcard characters and this

escape character as regular characters. For example, "100\%" searches tag "100%", and "abc\\def" searches tag "abc\def".

- iv. One useful wildcards application is to search number greater than some values. For example, "%\$%_,__%" can search money greater than \$999.

4) Date Panel

Date to search.

5) Playback Control Panel

hosting the playback buttons and playback status.



- "play" button;



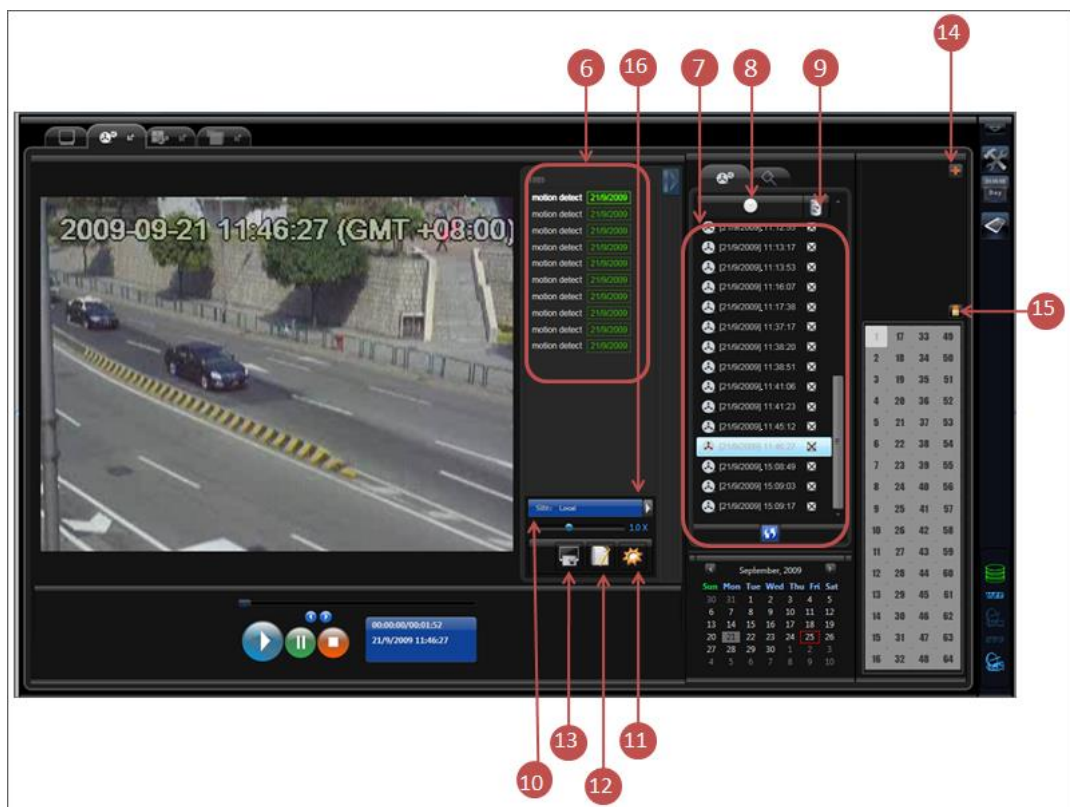
- "pause" button;



- "stop" button;



- "step backward/forward" button;



6) *Tag List*

When you select a media file on the browser, or click on a search result, the tag list of the corresponding media file will show up here.

To delete a tag, right-click on it and press the delete button.

7) *Media File Browser*

listing the media files of the selected date and channel.

8) *Media File Date and Time.*

9) *Allow Storage Recycle*

Tell whether the media-file can be deleted during Storage Recycle. Please note: if the selected channel does not participate in Storage Recycle, the media files will not be deleted even they are checked here.

10) *Playback Speed*

11) *Playback Module Configuration*

Here you can add playback filters, such as de-interlace filter. To configure Playback Module, the current playback state must be paused or stopped.

12) *Add a Tag*

you can add a tag to the current playing media file at the current playback position.

To add a tag, the current playback state must be paused or stopped.

13) *Snapshot*

you can take a snapshot of the current playing media. To take a snapshot, the current playback state must be paused or stopped.

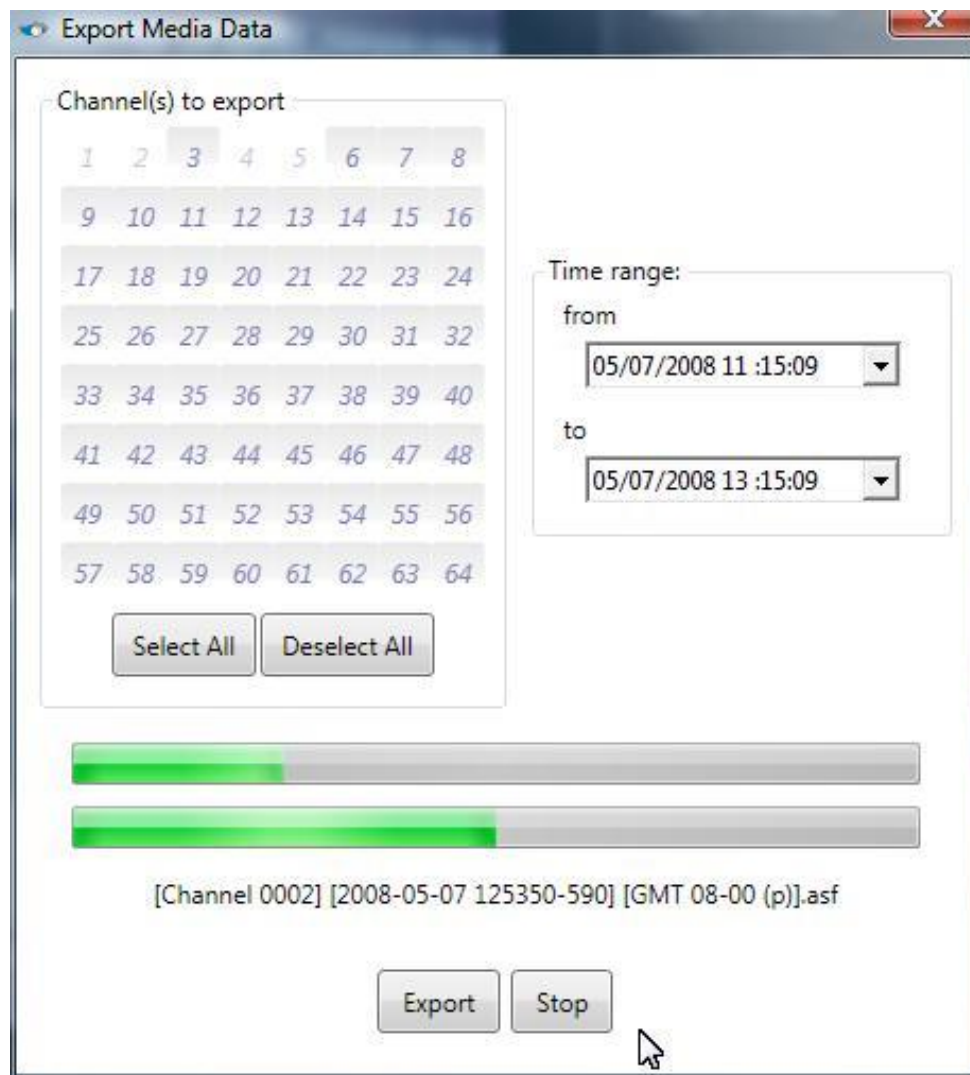
14) *Duplicate Playback Window*

You can duplicate the current playback window with this button. The duplicated window is set to the same selected video/search result, channel, date and position as the original one.

15) *Advance video export*

You can export video to .asf files with this dialog. The program will try to combine multiple videos into one video for each channel. If 2 videos has different video resolution or stream number, the 2 video will be still in 2 separate video files.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



Please note that if the video is not compressed in “WVC1” or “WMV3”, you have to install the corresponding codec on the computer to playback otherwise the video cannot be played in mainstream media player such as WMP. Also the video may not be correctly played in WMP in Windows Vista if it is not compressed in “WVC1” or “WMV3”. (You probably need XP or older computer to play them currently.)

16) Site Selection

Here you can login other sites for remote playback over IP. The default is local. You can also build your site book for some frequent-use sites. The remote site to login must bind the Net Service module. The login account in the remote site must also have the permission to access net service.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

Local Remote

Site Display Name New Yort Store

Service Address nystore.novosun.com 9700

Login ID administrator

Login Password

Security Mode None

Site Book

New Yort Store

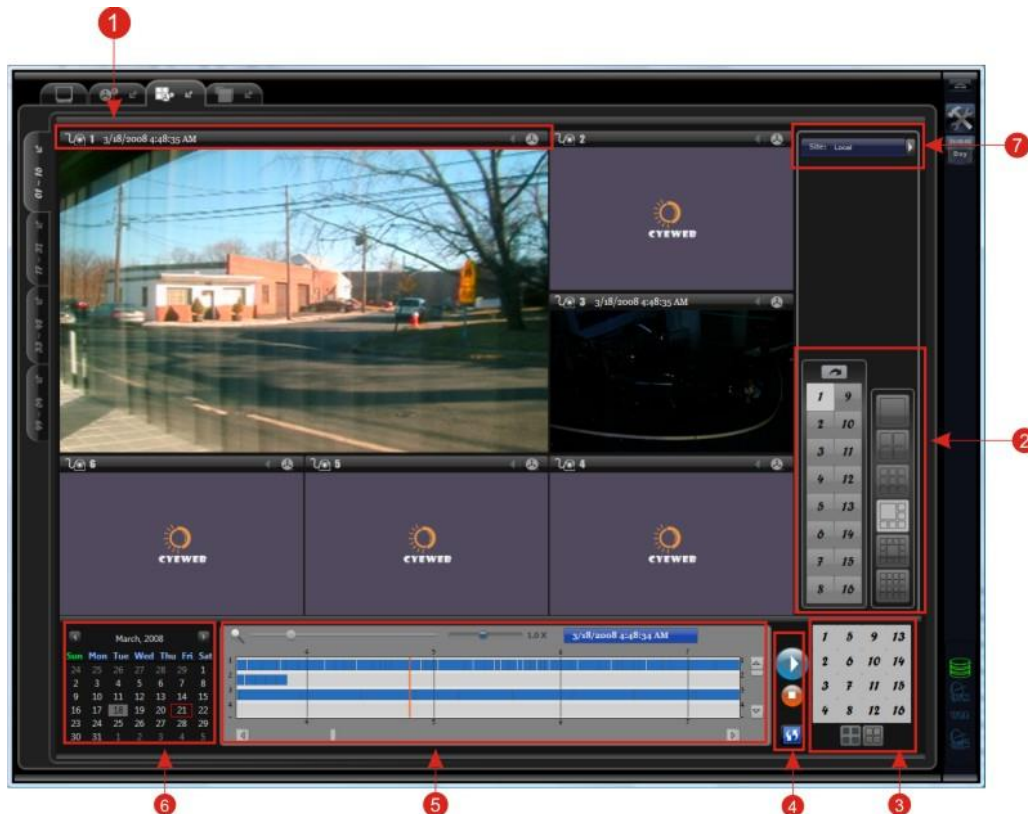
Add Remove

Import Export

Ok Cancel

6.2. Timeline Playback

Here you can access recorded videos with a 24-hour (down to second) timeline and date control. All video/audio from different channels can be played synchronously in negative and positive speed.



Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

1) *Channel Control Bar*

Here you can enable/disable the audio of the playing media or popup a normal playback window for that media.

2) *Channel and screen division control*

Here you can select the main channel and screen division mode, and reset the channel arrangement (please note that you can arrange the channels by drag-and-drop on the video screens.)

3) *Enable/disable channels*

Here you can enable and disable the playback channels.

4) *Media control*

Here you can play and stop the medias, as well as you can refresh the channels.

5) *Timeline control*

Here you can locate the time (from hour to second) and control the playback speed (fast forward, normal or rewind). You can zoom the time down to second with a slider bar or with your mouse-wheel.

The screenshot shows a configuration window titled 'Site Book'. On the left, there are input fields for 'Site Display Name' (containing 'New Yort Store'), 'Service Address' (containing 'nystore.novosun.com'), 'Login ID' (containing 'administrator'), and 'Login Password' (masked with dots). There is also a 'Security Mode' dropdown menu set to 'None'. On the right, there is a list box containing 'New Yort Store'. Below the list box are 'Add' and 'Remove' buttons. At the bottom right are 'Import' and 'Export' buttons. At the bottom center are 'Ok' and 'Cancel' buttons. At the top left, there are radio buttons for 'Local' and 'Remote', with 'Remote' being selected.

6) *Date selection control*

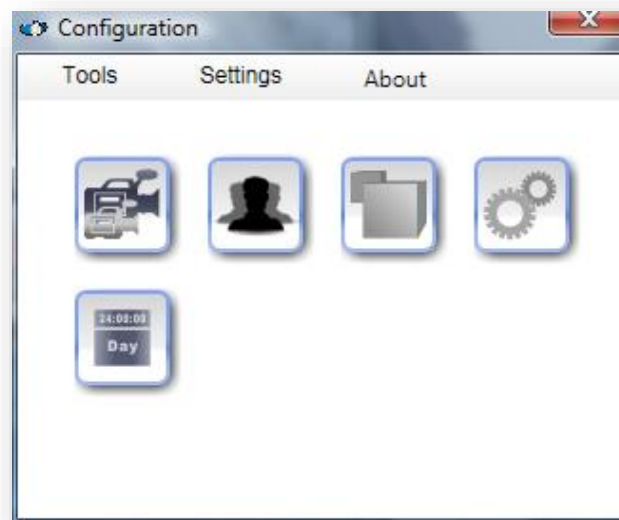
7) *Site Selection*

Here you can login other sites for remote playback over IP. The default is local. You can also build your site book for some frequent-use sites. The remote site to login must bind the Net Service module. The login account in the remote site must also have the permission to access net service.

7.Settings

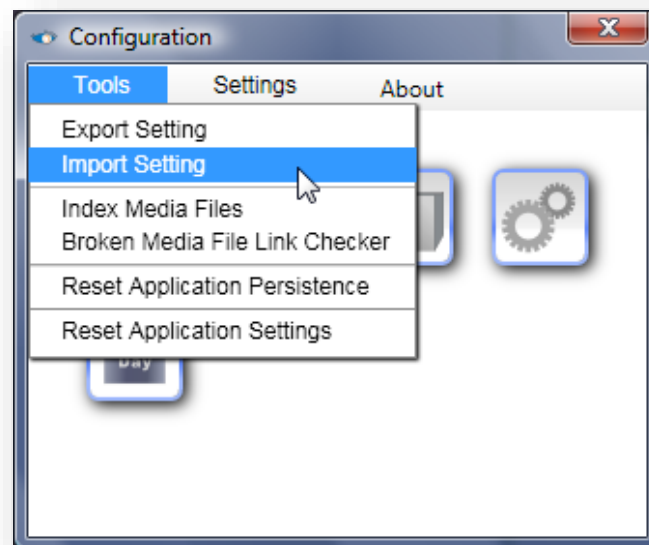
7.1. Program Settings

In the program setting dialog, you should see the buttons for Channel Setting, Account Management, Application Module Setting, General Setting and Schedule Setting. Press any of them will show up the corresponding dialog.



Under the Tools Menu, you should see a sub-menu with Export Setting, Import Setting, Reset Application Persistence and Reset Application Settings.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

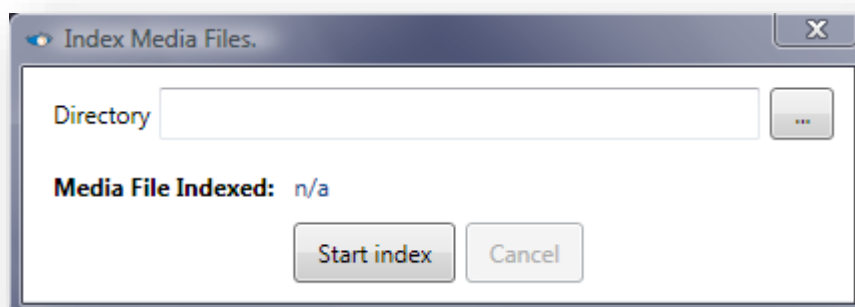


7.1.1. Import/Export Setting

Import/export Eyesoft's Channel Setting, Application Module Setting and General Setting. Please note account setting and schedule setting cannot be imported or exported. The exported setting file can be used in Scheduler's "time to import setting".

7.1.2. Index Media Files

Sometimes database would be broken because of some unpredictable reasons. This function allows you to re-index. To use this function, you need to input the root directory of the storage folder, then click "Start Index" button.



7.1.3. Broken Media File Link Check

Check how many broken links in storage database. Broken link is generally caused by someone manually delete media files in the storage folder, or some storage drives were

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

removed. It is strongly recommend to not deleting files directly in the storage folder. Instead you can delete media files in Eyesoft's playback browser. Too many broken links will cause recording and storage recycle ineffective. You can periodically use this check to check and remove broken links.

7.1.4. Reset Application Persistence

Reset your application state persistence. Application state persistence contains "automatically logon" information, windows position, size information and screen division mode last time the program closed, etc. If you checked the "Remember me" and "Log on automatically" checkboxes on the Log-on dialog during program startup, every time you run Eyesoft the remembered account will be used to logon. If now you want the dialog to show up again, you need to reset application state persistence.

7.1.5. Reset Application Setting

Reset all settings to the default value.

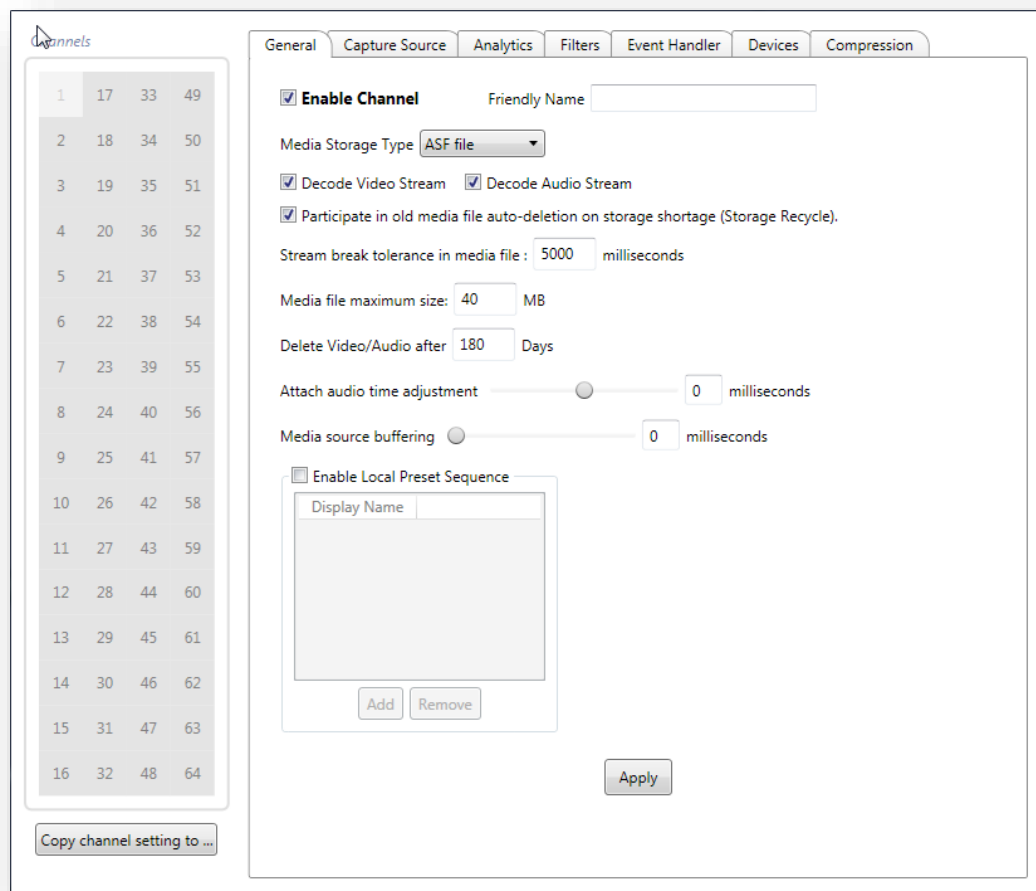
7.2. Channel Settings

Channel settings are the most important settings in Eyesoft. Here you can setup the channel pipeline.

7.2.1. General

Here you can configure the miscellaneous settings for a channel.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



- **Enable/Disable Channel**
- **Media Storage Type** – Eyesoft supports 2 storage types: ASF file and database file. If “database file” is set, video can be played back immediately after it is recorded without the need to break down recording file. This is useful in instant playback, remote playback and POS transaction query, etc. (Please note here that even using ASF requires breaking down recording file, it doesn’t mean any data loss. It will be just split the video into a new ASF file.)

However, there are some important drawbacks to use database file. The first one is the writing performance is a lot lower than ASF file, as ASF is optimized to store media data. The second one is the data overhead is more than that of ASF, so the file size is bigger. The last one is the database file size is at most 500MB; so no matter how large value you set in “Media-file Maximum Size”, once the database size reach 500MB, video data will be split into a new database file.

- **Decode Audio/Video Stream** – here you can select whether to decode the video and audio stream from compressed capture source. This setting is important for large-scale deployment of IP solution. For example, if you use a server to connect 64 IP cameras and each camera streams high resolution compressed video/audio (may be in MJPEG or other compression format) to the server. In this case you may want to disable decoding because you do not want to exhaust your server by decoding all 64 channels audio/video simultaneously. The disadvantage for this is that you no longer can use filters or motion/event detectors in the channel which decode-option is disabled. Instead you can setup multiple client PCs to connect to some selected channels of the server and do whatever you want as usual.
- **Stream Break Tolerance in Media File** – this value tell the maximum allow interval for a media-file not having media data. This feature is generally used with “compress on event” in Compression module. For example, if you configure this value to 5000ms. Then if there’ve been no event for 5000 ms, the current media-file will be saved and closed. The next recording will be on a new one.
- **Participate in Storage Recycle** – here you tell whether the recorded video files of this channel can be “Storage Recycled”, which is a feature that deletes old media-file on storage shortage.
- **Media File Maximum Size** - here you tell the maximum size of a media-file. Whenever a media-file reaches this size, it will be closed and a new one will be opened to continue recording.
- **Delete Media Files after Days** – here you setup the number of days a media-file will be storage.
- **Attach Audio Time Adjustment** –here you adjust the sample time of the attached audio source. Typically this value is used for tuning synchronization of video and attached audio. Please note that the adjustment will NOT reflect on real-time preview, but will affect local video storage and network video streaming. Please also note that this value affect only “attach audio source”. Audio embedded with video source (such as a local video file) will not be affected.
- **Media Source Buffering** – here you tell the buffer size for video/audio source before the media pass through the pipeline. This setting is typically used with network video/audio source, such as “Connect to other Eyesoft”. If the preview video of a channel is lagging,

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題** to the text that you want to appear here.

you may try to tune this value (If you need to set this value, 1000 ms is a recommend number).

- **Preset Sequence** – here you set the motion sequence of a PTZ camera.

☒ Enable Local Preset Sequence

Display Name

Sequence 1

Sequence 2

Add Remove

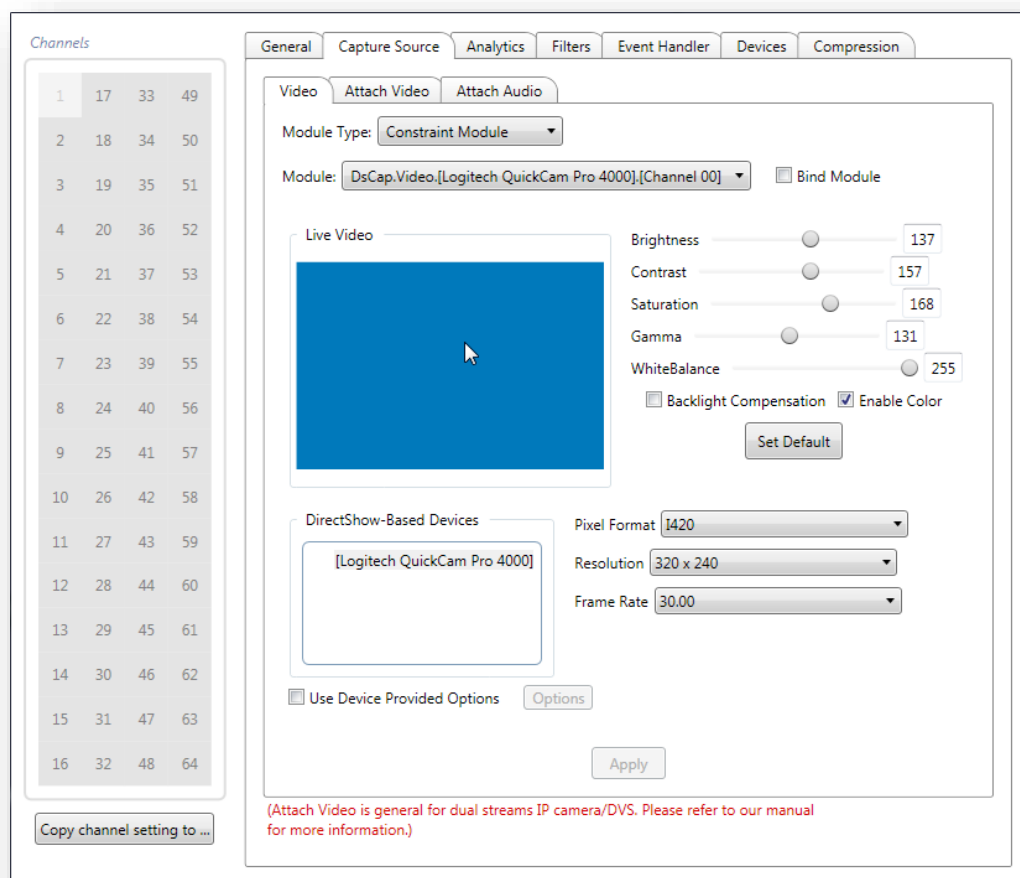
Sequence 2, 1, 3, 4,
(format: 1, 2, 3,...)

Preset Interval 5000 ms

Apply



Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



- **Video:** under “Constraint Module”, you may select DirectShow-Based source (USB webcam, PCI/PCI-E capture cards..., etc) and hardware compression cards (available for purchase separately).

Under “Unconstraint Module”, you may select IP Camera, Windows Media Stream, Video files, remote Eyesoft source..., etc. Please note that a video source may be also embedded with audio.

- **Attach Video:** this is typically for dual streams IP camera/DVS. With attach video you can concurrently retrieve 2 streams from dual streams capture device, probably one for live view and one for storage/broadcast. For example, CIF/15fps stream for live view to reduce decoding requirement, and 4CIF/30fps stream for storage.

Attach video is generally the secondary compressed stream in the channel pipeline. You can configure to use the secondary compressed stream for recording/broadcast in the Compression module.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

In most case, you should also disable the real time decoding (if there is) of the attach video. Otherwise the CPU usage will be higher than you don't use it.

- **Attach Audio:** you can select DirectShow-Based audio source here.

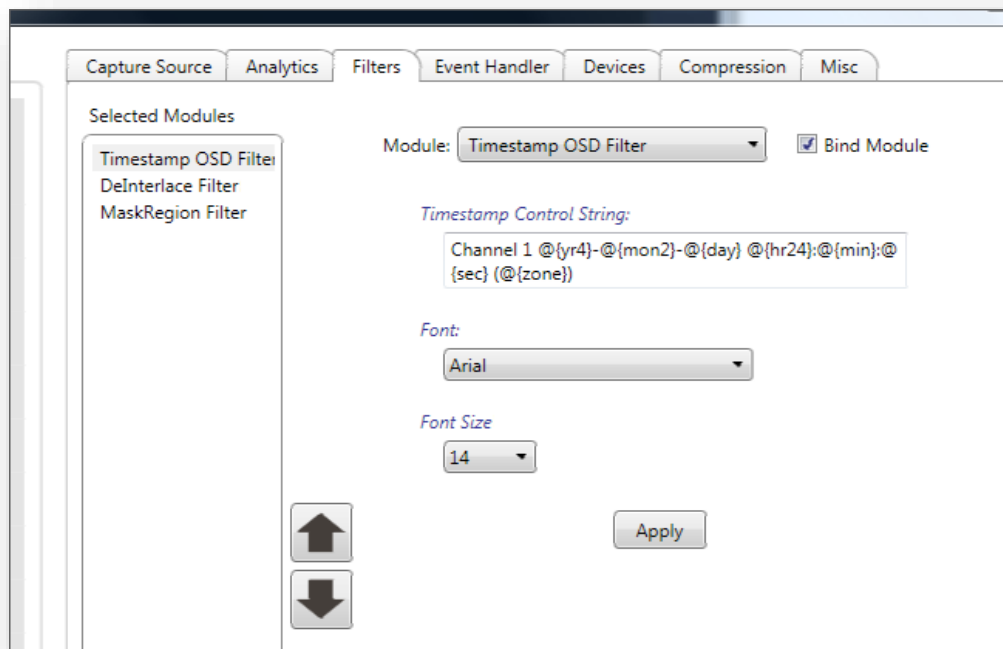
7.2.3. Analytics

For the details of the modules in channel pipeline, please refer to the “**Analytics Modules**” chapter.

7.2.4. Filter

- Timestamp OSD Filter

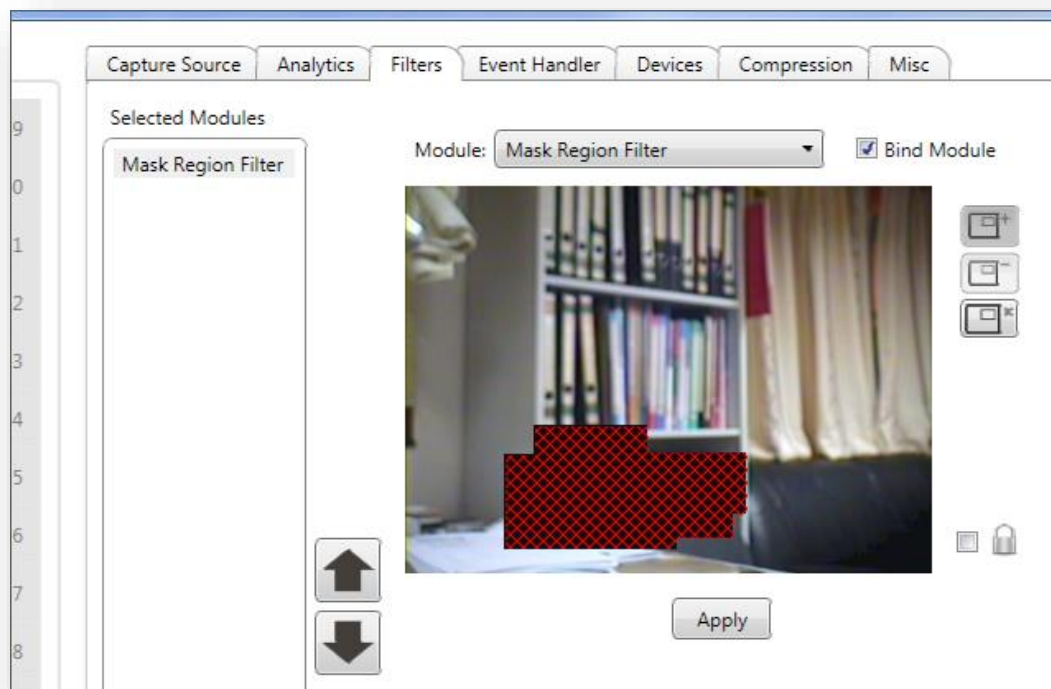
To embed a timestamp on the video you must bind this filter. This filter allows you to add additional strings, such as channel number, in the embedded timestamp.



- Mask Region Filter

If your video contains sensitive areas and you want to exclude those areas from the video, you can use this filter.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



- De-Interlace Filter

You can add a de-interlace filter to a channel pipeline. Please note that de-interlacing could make video look smoother but the process cannot be reversed. We recommend you to not use this filter on channel pipeline. Instead you could use this filter on playback system.

- Tag Overlay Filter

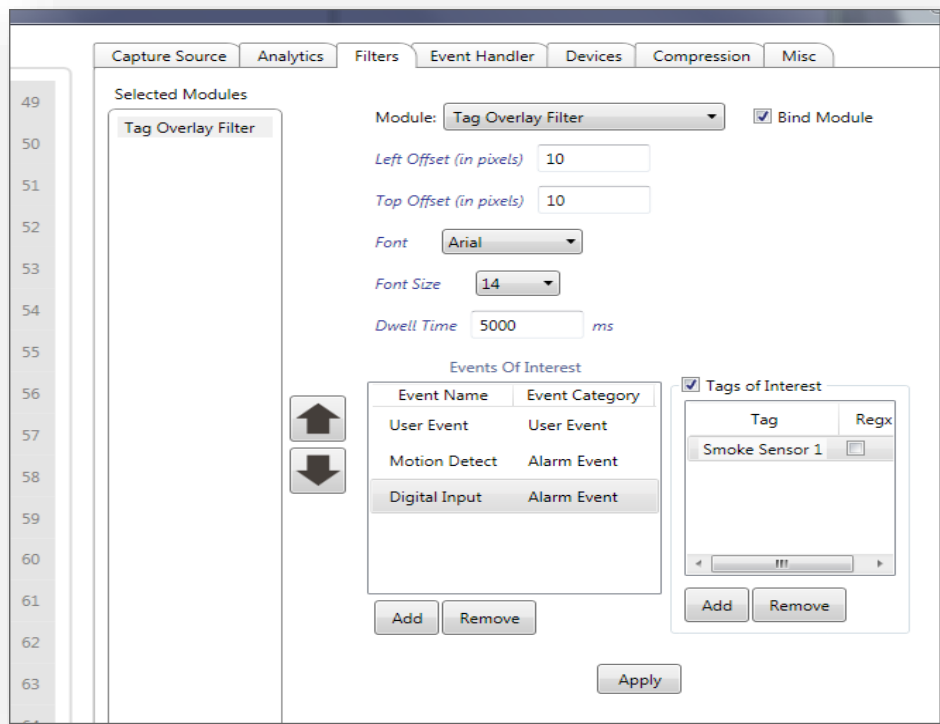
This filter can filter event tag to the screen, as below:



Below is the setting dialog, you can configure the offset, font, font size, dwell time (the

Bikal Eyesoft; User's Manual 2.3.8Error! Use the Home tab to apply 標題 to the text that you want to appear here.

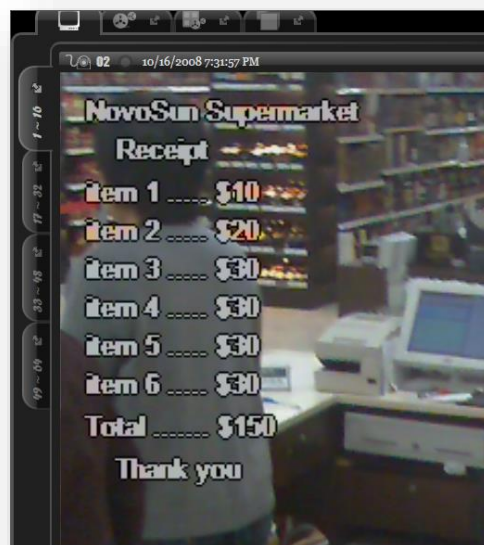
interval the tag to stay on screen after the event is over), and event of interest.



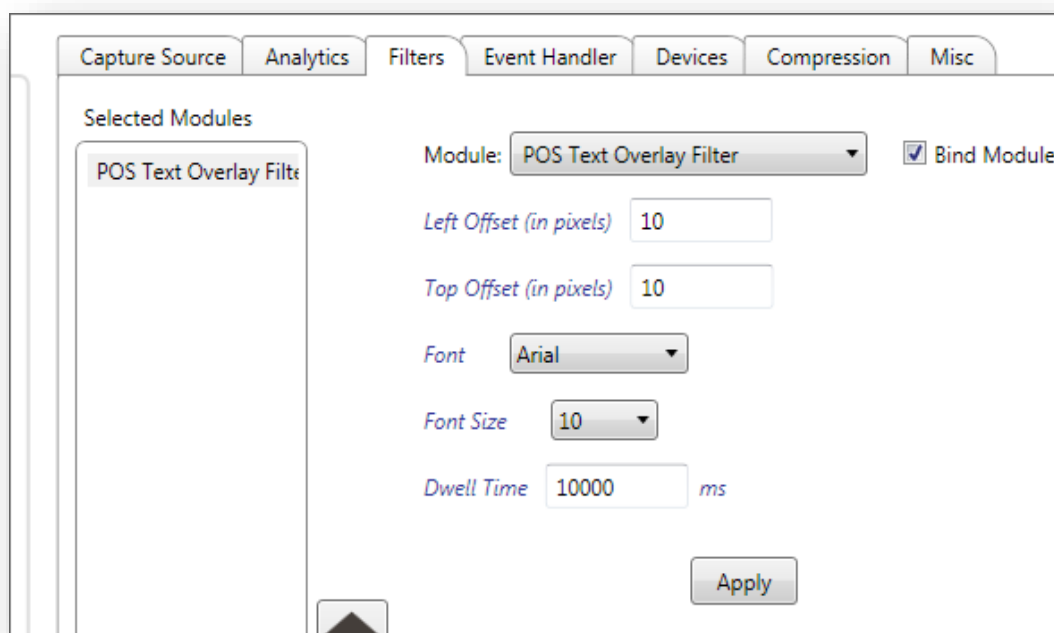
● POS Text Overlay Filter

This module can be used together with the Transact(POS) application module, or on a client computer to subscribe POS transaction event from Eyesoft on another computer and overlay transaction in real-time. This filter overlay POS transaction to the live video, as below:

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



Below is the setting dialog:



In the dialog you can setup offsets, font, font size and dwell time (the interval the transaction text to stay on screen after the transaction is over).

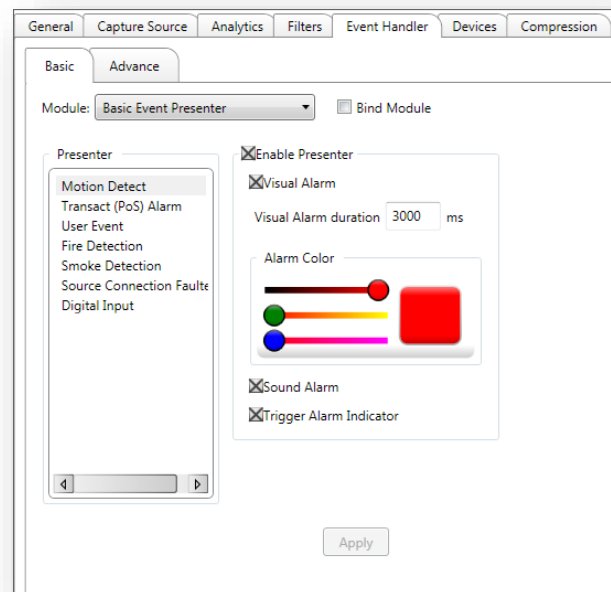
7.2.5. Event Handler

This presenter presents events from Motion Detection Module as alarm.

You can set the duration and color for visual alarm. You can also configure whether to trigger

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

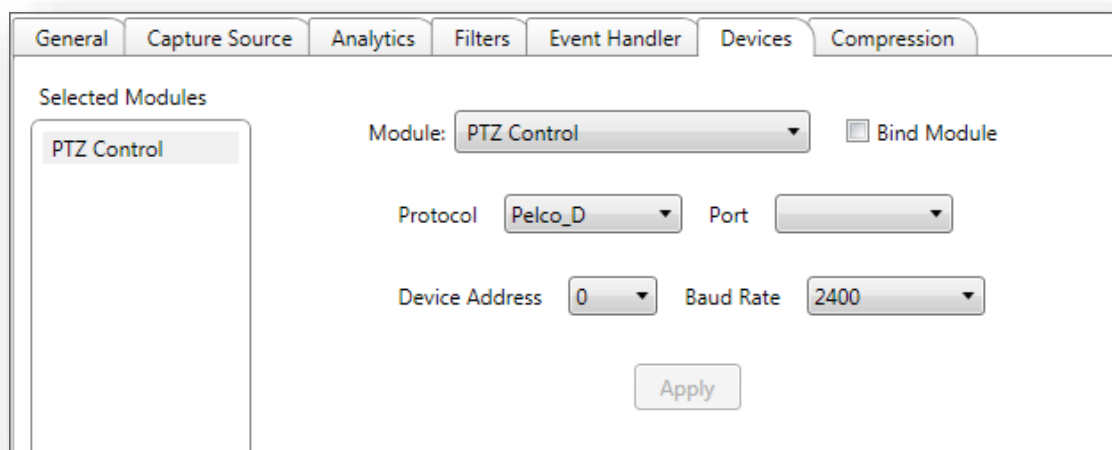
sound alarm and alarm indicator. For more information please refer to the “**Event Handler**” chapter.



7.2.6. Device

● PTZ Control

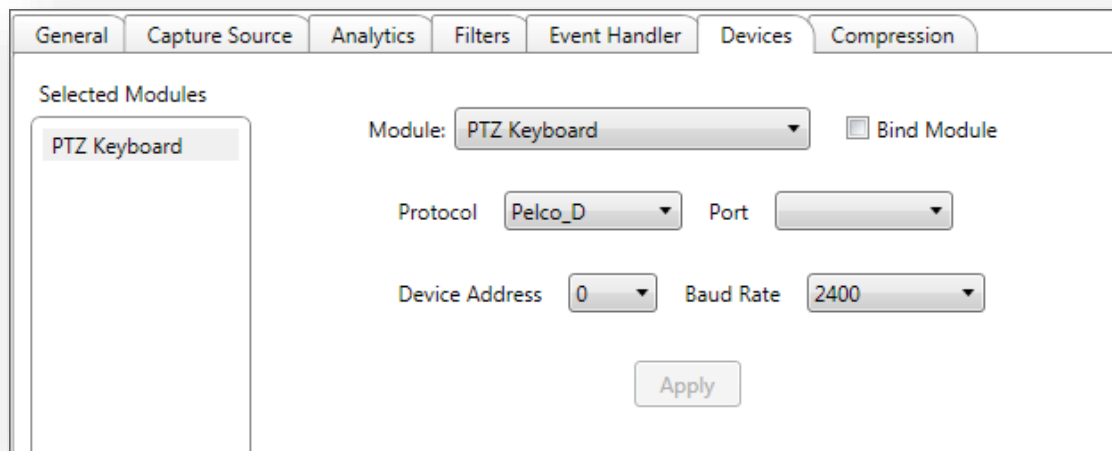
This is the PTZ control module. Currently this module supports only Pelco_D and Pelco_P protocol. Please note that the channel must be running otherwise this module will not be active.



● PTZ Keyboard

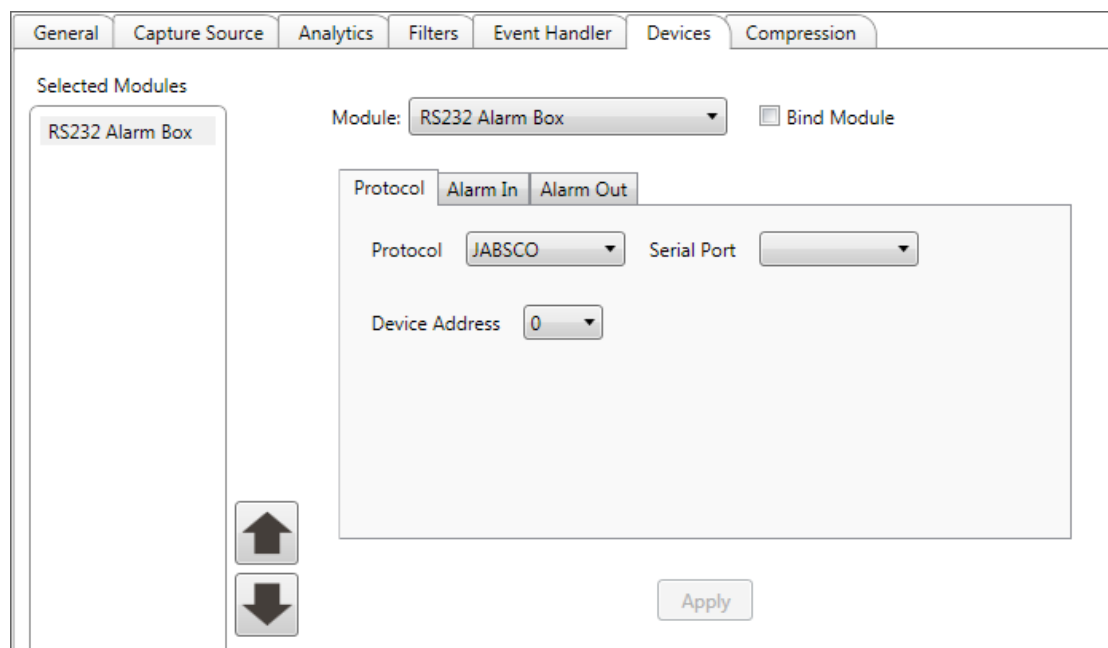
Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

With this module you can connect a PTZ keyboard to Eyesoft.



● RS232 Alarm Box

This module allows you to connect external alarm box to integrate sensors and digital outputs for controlling external devices.



In the setting dialog you can setup the protocol, serial port, device address, alarm in (digital input), alarm out, etc.

In the “alarm in” setting there is a “check interval” for configuration of the frequency to check the digital input. When the digital input state match the setting, the module will post to the system a “Digital Input” event with the tag you defined.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

In the “alarm out” you can select the events of interest to trigger sending of short or close circuit signal to the selected digital output ports. Please note that in the “events of interest” there is an event “Alarm Indicator Reset”. This is useful if you trigger something (e.g. signal a close circuit signal to an external device) when the other events such as motion detection occurs, and want to reset the state when the operator press the alarm indicator.

Please note that the channel must be running otherwise this module will not be active.

7.2.7. Compression

Eyesoft currently has one compression module, which performs video/audio compression for local storage and Internet broadcast. The compression codec for audio and video are WMA Pro and WVC1 (a VC-1 compliant codec, which is a direct competitor to H.264. You can find more information by searching the keyword ‘VC-1’ on the internet) respectively.

To locally saved or broadcast a channel, you have to bind this module.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

Module: **Compression Module** ☒ Bind Module

Storage Broadcast

☒ **Audio Stream**

Bit Rate bits per sec

☒ Use existing compressed stream.

☐ Prefer secondary compressed stream.

Event and Compression Time

Pre-event time ms

Post-event time ms

☒ Compress round-the-clock

☐ Compress on event

☒ **Video Stream**

☐ VBR

Quality

☒ CBR

Bit Rate bits per sec

Crispness

Compressor Complexity

Key Frame Interval ms

Decode Profile **Main**

☒ Use existing compressed stream

☐ Prefer secondary compressed stream.

Events of Interest

Events For Select

Event Name	Event Category

Selected Events

Event Name	Event Category
Motion Detect	Alarm
Object moving inside an area	Advar
Object enter into an area	Advar
Object leave an area	Advar

Note: Right side are "selected" events. All available events are already selected by default.

Pre-compress Cache Size MB

- **Storage and broadcast tabs:** These 2 tabs have almost the same set of settings; one for local storage and one for broadcast. They can be equal or different. For example, you can configure that only video samples with motion will be compressed and propagated to broadcast modules (such as Video Server and Window Media Broadcast), while compression for local storage is round-the-clock. In general, we recommend you to use the same settings for both storage and broadcast, as in the figure below. If the settings for storage and broadcast are different, 2 compressors will be used, which is quite CPU-consuming.
- **Use existing compressed stream:** Depending on your capture source, there may be already compressed video/audio stream. For example, source from network camera typically has a compressed Mjpeg stream. In this case you can save a compressor.

Using existing compressed stream is not mandatory. You can choose to recompress video/audio with software WVC1/WMA codec.

- **VBR and CBR:** VBR stands for variable bit rate and CBR stands for constant bit rate. We recommend you to use CBR if you need to webcast the video. The default CBR bit rate is 512 Kbit/sec (524288 bit). This value is high enough for D1 video. If your video source is in video resolution lower than or equal to 720*480, we recommend you to set this to a lower value, such as 256 Kbit/sec (262144), to lower the data size.

- **Prefer secondary compressed stream:** Depending on your capture source, there may be 2 existing compressed video/audio streams—the primary and secondary compressed stream. This setting allows you to select which stream to be used. In hardware compression card, there is so-call “dual hardware compression”, which offers 2 compressed streams.

Typically the quality of the primary stream is better than that of the other, while the data size of the secondary is smaller. This type of capture source is very appropriate in situation that you want high quality data to be stored locally, while small-size data to be broadcasted over Internet. Checking this box will make the secondary compressed stream to be used.

(“Dual hardware compression” capture cards will be available for sell on Bikal website soon after Eyesoft is released.)

- **Compressor Complexity:** the compressor complexity of WVC1 codec. Unless you have special reason, we highly recommend you to set this value to 0. Theoretically a higher complexity value would generate better quality and smaller-size data at the cost of more computation time. But in our tests, we see high complexity value causes very high CPU usage but almost insensible quality gain.
- **Key Frame Interval:** The maximum interval between key frames during compression. If the compressed stream needs to be broadcasted over Internet, please set this value to around 2000 milliseconds. A bigger interval would produce smaller-size data. This could be good for local storage but may cause problem on Internet broadcast due to insufficient network bandwidth, which causes frame dropping. If a key frame is dropped, all frames until the next key frame will become useless and be dropped too.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

- **Decode profile:** Select the decode profile. You should set this value according to the video resolution of the capture source. There is some friendly information for the decode profile at wiki: <http://en.wikipedia.org/wiki/VC-1>.
- **Pre-event time:** adjustment to the start time of an event.
- **Post-event time:** adjustment to the end time of an event.
- **Compress on event:** compress video/audio data only when events in the Events of Interest list occur.
- **Pre-compress Cache Size:** the size of the buffer that stores uncompressed data. Bigger size consumes more system memory, while a small size would cause "Pre-event time" ineffective. You should calculate an appropriate size according to the frame rate and resolution of your capture source. For example, a video capture source with resolution 640x480 at 30fps and I420 pixel format requires $640 \times 480 \times 30 \times 1.5 =$ around 13 MB per second. So if you set the "Pre-event time" to 2000 milliseconds (2 seconds), you would need about 26 MB cache size for just video.

Please note that storage and broadcast share the same cache buffer.

Note: Data filter modules (such as timestamp OSD, de-interlace, and mask-region filter) tamper data on uncompress stream, and require software compression to propagate the result to local storage or Internet broadcast. If you checked "Use existing compressed stream" and a compressed stream really exists, the result generated in data filters will not be propagated to storage or broadcast but just reflected on preview.

7.3. Account Management

Here you can add/remove account or change account permissions.

There are 2 types of account: Administrator and Standard User. The only different between Administrator and Standard User is that Administrator can launch account management while Standard User cannot.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

There is a pre-created Administrator account “administrator” with password “administrator”. This is the only account you cannot delete or disable.

There are some pre-defined user permissions (later extension modules may add more). Permission may have sub-permissions, e.g. “Remote Connection to Video Server” and “Playback”.

Below are descriptions of some selected permissions:

7.3.1. Remote Connection to Video Server

This permission means whether you allow the user to connect to Eyesoft Video Server through Internet.

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.

- **Authorized Channel(s)** – the channel(s) you allow to view/connect over Internet (e.g. by using Microsoft IE or other Eyesoft).
- **Allow Multiple Login** – tell if you allow simultaneously multiple connections on this account.

The screenshot shows a 'Permissions' dialog box. On the left, there is a list of permissions: 'Remote Connection to Video Se', 'Change Application Setting', 'PTZ Control', 'Playback', 'Allow Log In and Log Out locally', 'Start and Stop Schedule', and 'Edit Scheduler'. On the right, there is a section titled 'Authorized Channel(s)' containing a grid of 64 numbered buttons (1 to 64) arranged in 8 rows and 8 columns. Below the grid are two buttons: 'Select All' and 'Deselect All'. At the bottom right, there is a checkbox labeled 'Allow Multiple Login'.

7.3.2. Change Application Setting

This is the permission to change your program settings. The settings includes all setting (Channel, Application Module..., etc) except this Account Management.

7.3.3. Other Permissions

- PTZ Control
- Playback
- Allow Log In Locally
- Start and Stop Schedule
- Access Net Service
- Edit Schedule
- Run/Stop Channel

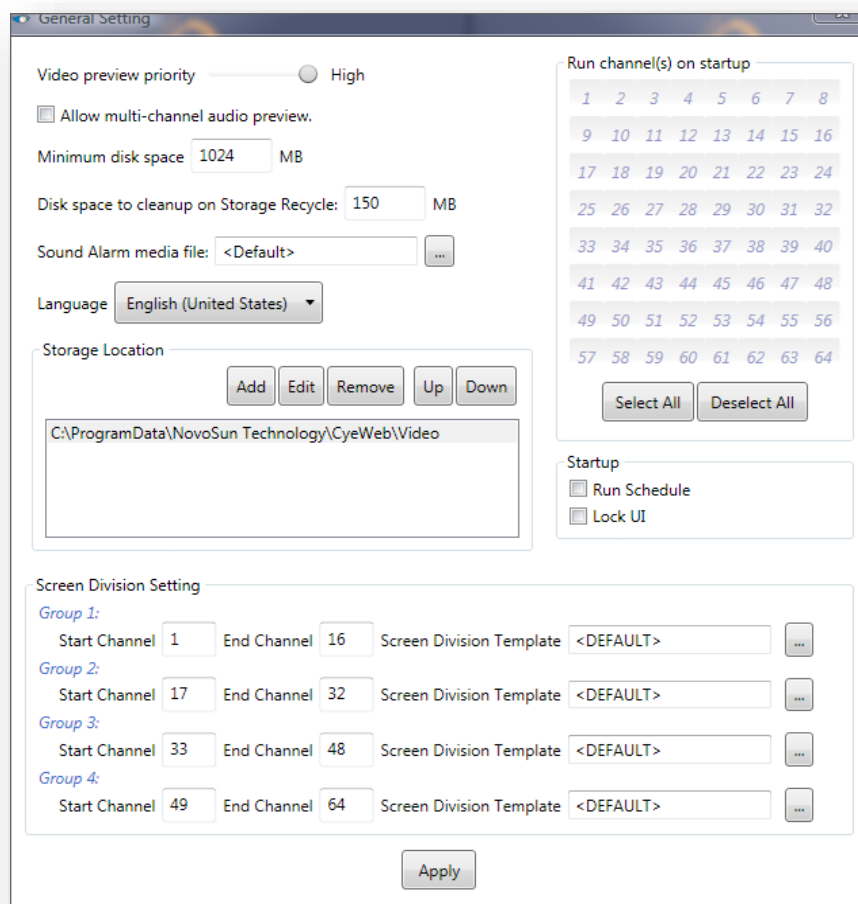
Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.

7.4. Application Module Settings

Eyesoft currently has 10 application modules: Net Service, Windows Media Broadcast, Video Server, Web Server, Application Status Log, Spot Screen, Object Counter Statistics Module, E-Map, Transact (PoS) and Channel Sequence.

For more information about the settings of the above modules, please refer to the “Application Module” chapter.

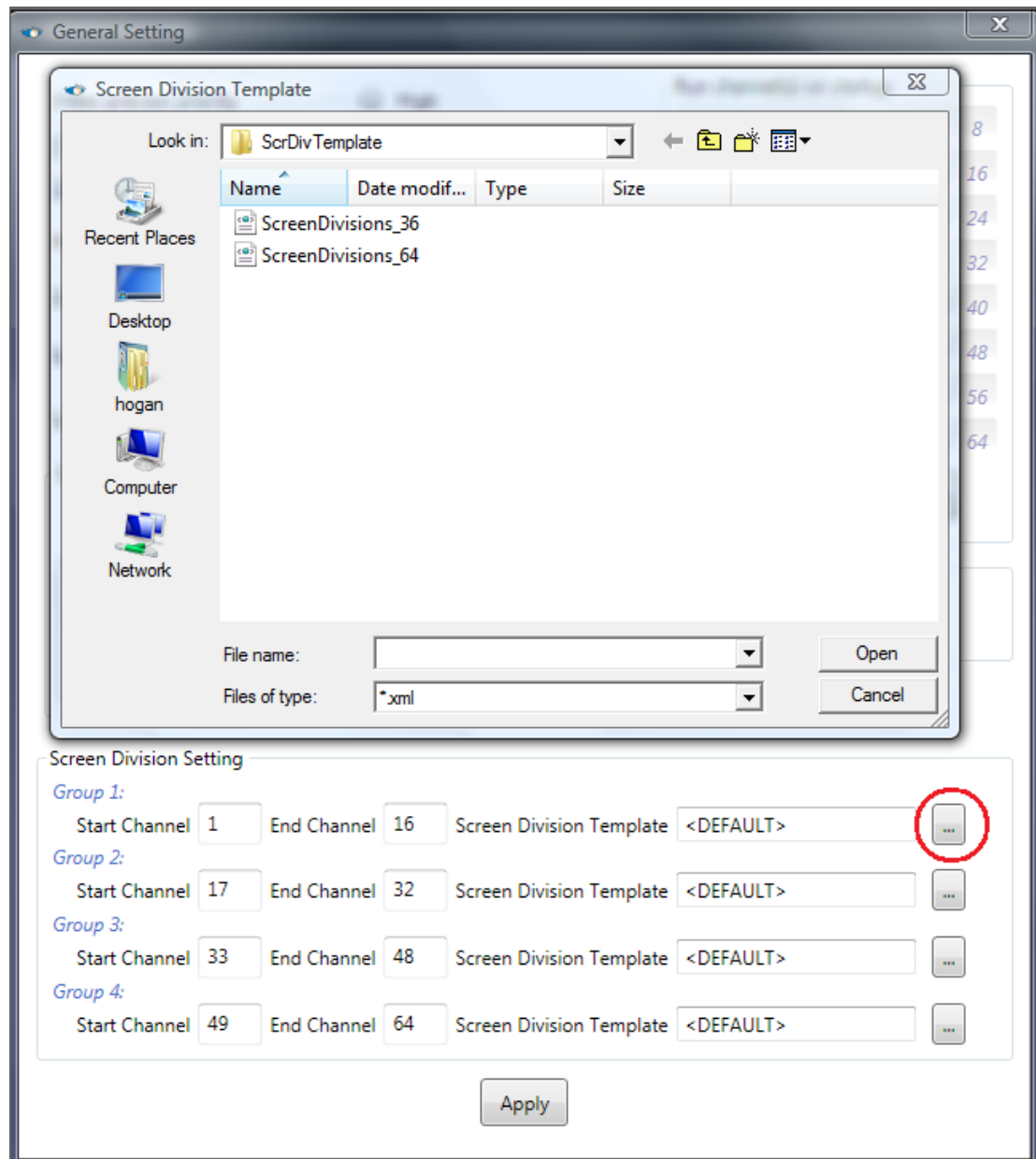
7.5. General Settings



- **Video preview priority** – priority of the real-time preview video. Higher priority would produce smoother preview video but consume more CPU resource.

- **Allow multi-channel audio preview on the same preview panel** – by default only the main channel audio will be rendered. If you checked this, audio of all channels will be rendered simultaneously.
- **Minimum disk space** – the minimum size of disk space in a storage location. If the disk space of a storage location is lower than this value, recording will continue on next storage location or Storage Recycle will occur.
- **Disk space to cleanup on Storage Recycle** – the space to cleanup on storage shortage. Storage Recycle occurs if all storage locations are full. Old media-files marked to participate in Storage Recycle will be deleted. Files are deleted one-by-one until disk space is free up to this value. Please note that you can configure to exclude a channel from Storage Recycle in Channel Setting.
- **Sound Alarm media file** – the audio file to play on sound alarm.
- **Language** – here you can configure the UI language. This configuration takes effect on next time you start the program.
- **Storage Location** – here you configure the storage locations for media-files.
- **Run channel(s) on startup** – here you select the channels to run on program startup.
- **Run Scheduler** – setup to run the scheduler on program startup.
- **Lock UI** – setup to lock UI on program startup.
- **Screen Division Setting** – here you can setup up screen division template, starting and ending channel. The default is to use 4 groups; each group shows 16 channels (totally 64 channels). You can setup to use 1 group to show all 64 channels, or other combination.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



7.6. Scheduler

There are 2 schedule types: *weekly schedule* and *one-time schedule*. There is one note: one-time schedule has higher priority than weekly schedule. Whenever a weekly schedule overlaps a one-time schedule, that weekly schedule will be ignored.

Other than schedule type, there are also 2 types of schedule item: *time to run channel(s)* and *time to import setting*. With these 2 schedule items, you can schedule almost everything.

Note: On importing setting file, Eyesoft compare the existing settings with the new ones. Only those parts with different settings will be reloaded.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

Scheduler

Weekly Schedule

One-time Schedule

Day of week

Thursday

Run Channel(s)

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32

33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48

49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64

From:

19:56:27

To:

19:56:27

Add to schedule

Select All

Deselect All

Import Setting

Setting file:

Setting file

...

Time to import:

19:56:27

Add to schedule

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23

Sun

Mon

Tue

Wed

Thru

Fri

Sat

Sun

Mon

Tue

Wed

Thru

Fri

Sat

0 1 2 3 4 5

Import Setting

Time: Thursday 1:33:41 PM

Setting file: F:\conf2.sdf

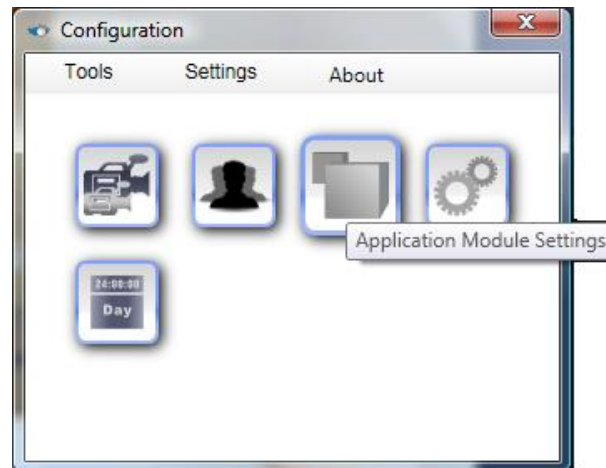
11 12 13 14 15 16 17 18 19 20 21 22 23

Zoom

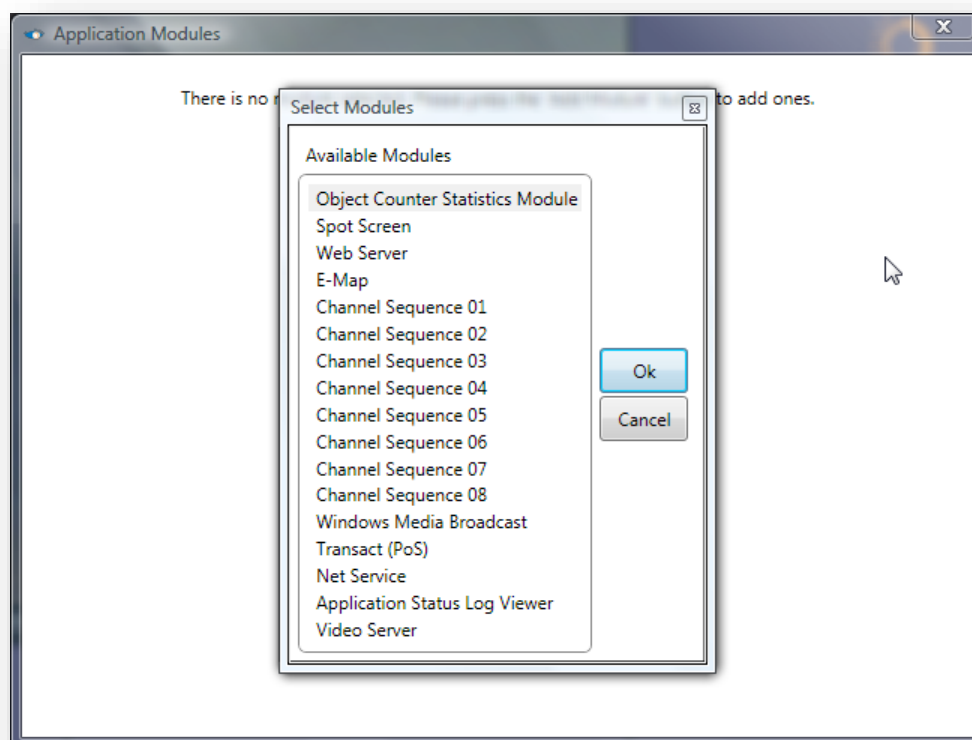
Note: One-time schedule has higher priority than weekly scheule. Whenever a weekly schedule overlaps an one-time schedule, that weekly schedule will be ignored.

8.Application Module

In the program setting dialogue, click the “Application Module Setting” button.



You should see the following dialogue:



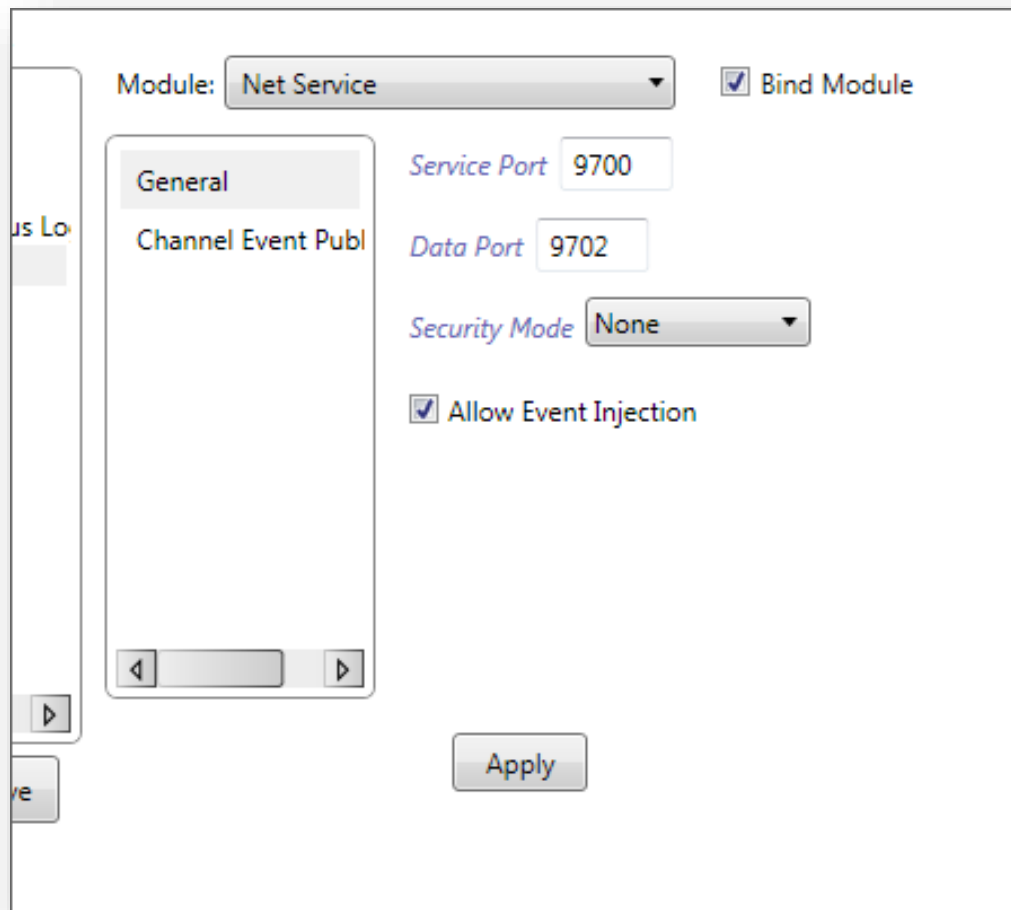
Eyesoft currently has 10 application modules: Net Service, Windows Media Broadcast, Video Server, Web Server, Application Status Log, Spot Screen, E-Map, Transact (PoS), Object Counter Statistics Module and Channel Sequence. To add these modules, please click the “Add” button

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

and select the module you need.

8.1. Net Service

This module is to support event forwarding, injection and remote playback. Please bind this module if you want to use these functions.



In the general setting please set the **service port**, **data port**, **security mode** and **enable/disable event injection** (from other third-party software with our SDK.)

- **Security mode** – There are 2 security modes: None and Windows. Selecting Windows (use Active Directory for encryption and authentication) is safe on Internet environment. But the computer to connect to this Service must login with the same Windows ID and password.

In the Channel Event Publisher setting you can select the channels, events and tags to publish. This is for other instance of Eyesoft or software using our SDK to subscribe events over IP.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

If you uncheck “Send Event Details”, only event id and tag will be sent. Other event details such as motion region, counting lines, etc will not be sent. For example, you will not see the red rectangle (visual alarm) of motion detection event on the client side.

The screenshot shows the 'Net Service' configuration window. At the top, the 'Module' is set to 'Net Service' and the 'Bind Module' checkbox is checked. On the left, the 'General' tab is selected, and 'Channel Event Pub' is listed. The main area is divided into several sections:

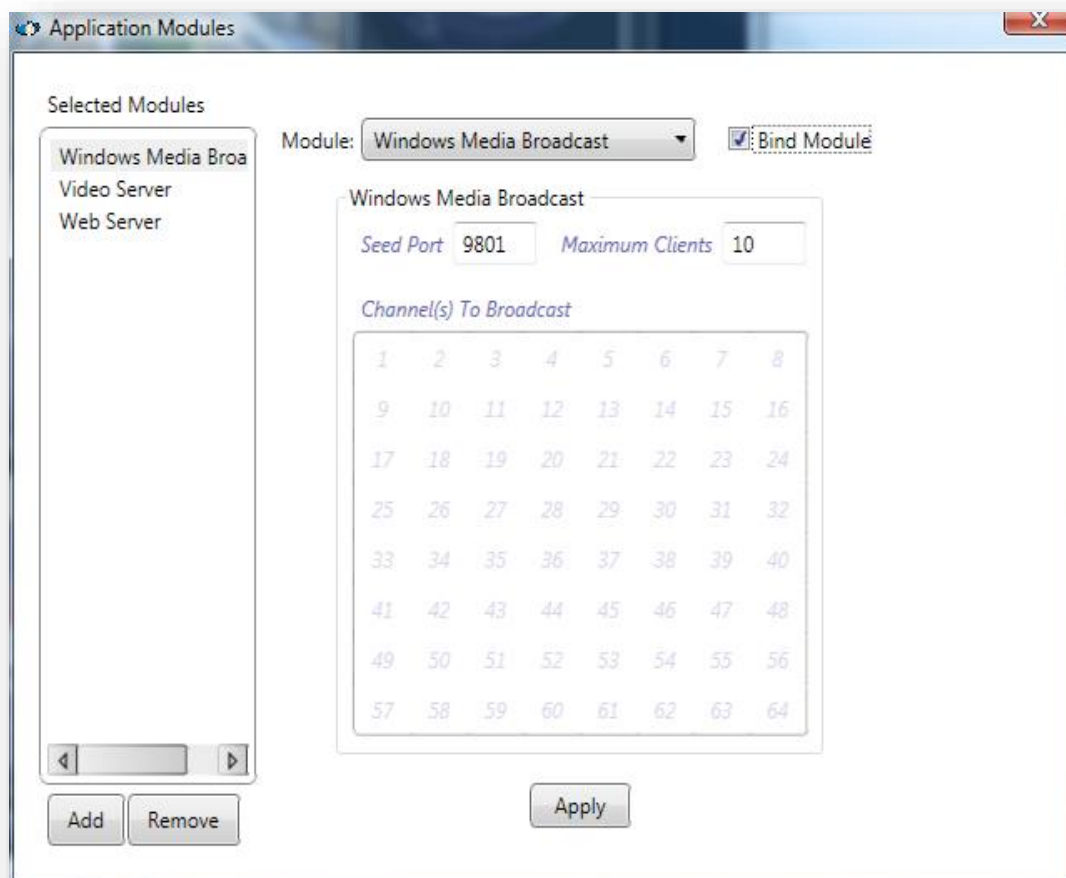
- Active Channel(s):** A grid of 64 numbered channels (1-64) for selection, with 'Select All' and 'Deselect All' buttons below.
- Events Of Interest:** A table with columns 'Event Name' and 'Event Category'. It contains one entry: 'Motion Detect' under 'Alarm Event'. 'Add' and 'Remove' buttons are at the bottom.
- Tags of Interest:** A section with a checkbox (unchecked) and a table with columns 'Tag' and 'Re'. It has 'Add' and 'Remove' buttons.
- Send Event Details:** A checkbox (checked) at the bottom left.
- Apply:** A button at the bottom center.

Navigation arrows and a 'Save' button are visible on the far left.

8.2. Window Media Broadcast

This module receives compressed video/audio from compression module and then broadcast to Internet in Windows Media format.

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



- **Seed Port** – if you set the seed port to 9801 (default), the broadcast URL for channel 1 is mms://<your_internet_address>:9801, channel 2 is mms://<your_internet_address>:9802, and so on. <your_internet_address> is the Internet address of your computer. Windows Media Broadcast is over RTSP, HTTP or TCP/IP. (If you broadcast media data that are not compressed in WVC1/WMV3/WMA, you have to install the corresponding codec on the remote computer. You may download the codec pack on our website.)
- **Maximum Clients** – to set the maximum connection clients allowed for each channel.
- **Channel(s) to Broadcast** – to select the channel(s) allowed to broadcast.

Note: Windows Media Broadcast does not have credential setting. If anyone knows your computer's Internet address and your seed port, he/she may be able to connect to your Eyesoft and view live video of the channels you opened.

Eyesoft initially do not offer module that directly supports remote viewing from mobile devices such as PDA or cell phone. But with this broadcast module, you may be able to use your

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

Windows Mobile based PDA or smart phone (if it has a Windows Media Player) to view live videos of your Eyesoft.

8.3. Video Server

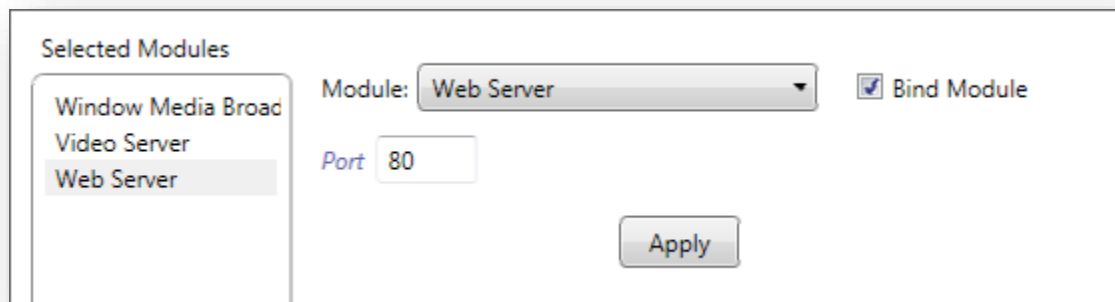
This is the Eyesoft video streaming server to stream media to Internet over TCP/IP protocol. Connection can be made by using Microsoft IE or Bikal Eyesoft in other computers.

The screenshot shows a configuration window with a sidebar on the left titled "Selected Modules". It contains three items: "Application Status Lo", "Object Counter Statis", and "Video Server", with "Video Server" selected. Below the sidebar are "Add" and "Remove" buttons. The main area is titled "Module:" and shows "Video Server" in a dropdown menu. To the right of the dropdown is a checked checkbox labeled "Bind Module". Below this, there are two rows of settings. The first row has "Port" set to "9981" and "Maximum Connections" set to "10". The second row is preceded by an unchecked checkbox labeled "Enable Secondary Port", and has "Port" set to "9982" and "Maximum Connections" set to "10". An "Apply" button is located at the bottom center of the main area.

8.4. Web Server

This is an Http web server module for user to connect remotely with Microsoft IE. If you bind this module, please also bind the **“Video Server module”** because when IE pull live videos from Eyesoft it actually pull that from Eyesoft Video Server.

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



To connect, you must use Microsoft IE. The URL is your computer's Internet address (IP or domain name).

Once IE connect to your web server, you will be requested to install an ActiveX control. Please install it. The connection parameters in the web page should match those in your Video Server (e.g. port number) and Account Management (user name, password).

On the web page you can select which channel to view. If video is lagging because of low network bandwidth, you may disable some channels. Furthermore, you can control your PTZ camera through the page.

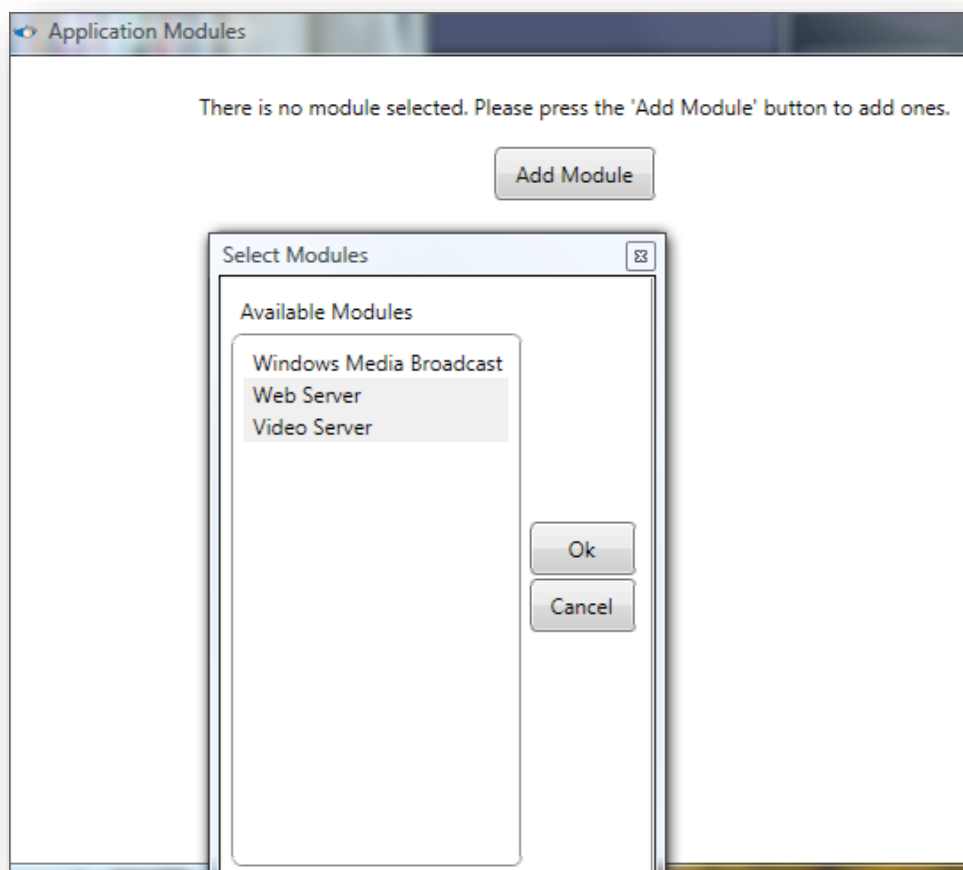
The ActiveX is located at "<Program folder>\Extensions\Web\". If you need to show the videos in your webpage, you can use it.

8.5. How to Setup HTTP & Video Server

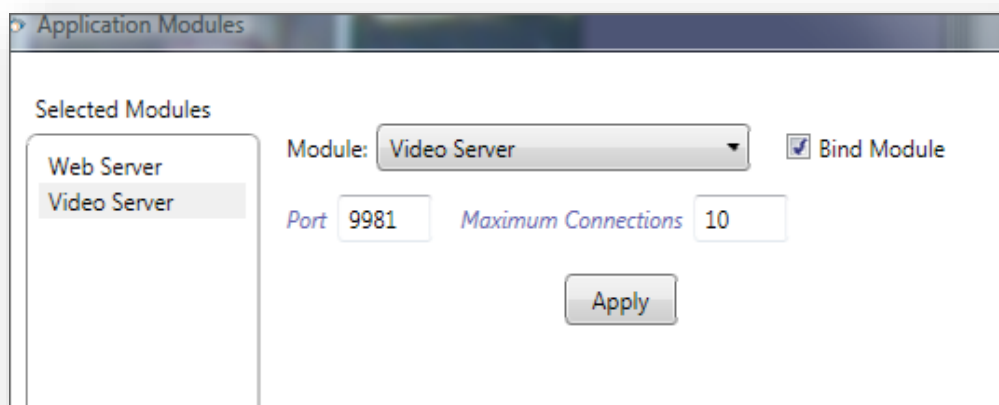
This example shows you how to setup HTTP and Video Server for remote viewing. The channel to be viewed remotely must first connect to a capture source and bind to a "Compression Module" (please refer to "**Connect to Capture Source**" and "**Setup Recording**").

- 1) Run the channels that you want to webcast. (please refer to "**Setup Recording**")
- 2) Open the configuration dialog, and click the application module button, you should see the application module setting dialog. Click the "Add Module" button, and add the web and video server.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



- 3) Check the “Bind Module” checkboxes on the Web Server and Video Server.



- 4) Now you should see the Web and Video Server Indicators lighting up on the Main Console:

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



- 5) Open your Microsoft IE, key in your computer's Internet address (for more information of your Internet address, please refer to the [FAQ #5 ~ 7](#)). IE would prompt you to install an ActiveX control. Install it.



- 6) Fill in the ID/Password with "administrator"/"administrator" (if you have already setup your own account, you can use yours), and click the "Connect" button.

Note: If you see the web interface but you cannot see video after clicking the "Connect"

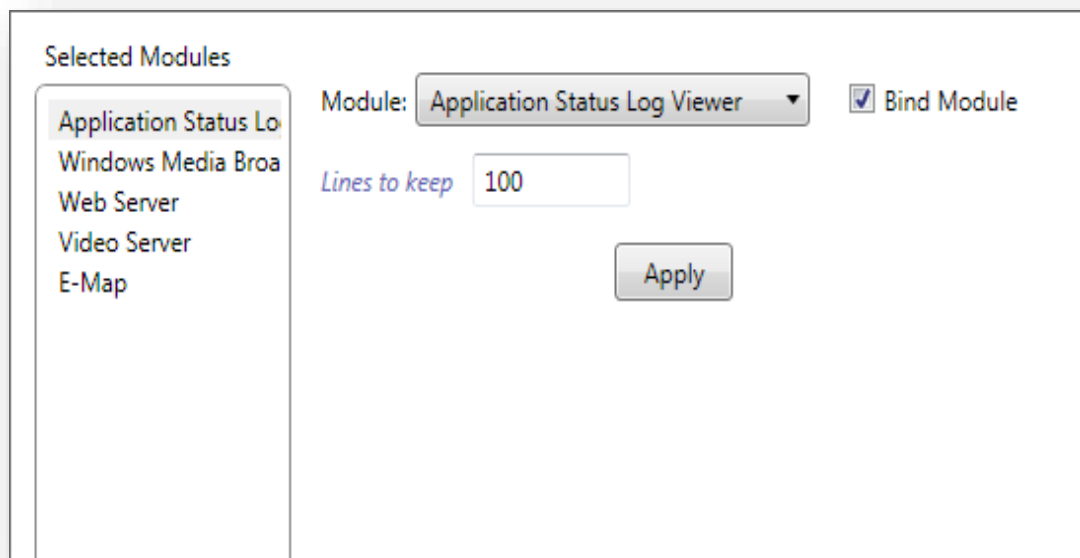
Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

button, the computer to connect may not have Microsoft WVC1 codec installed. Please refer to [FAQ #6](#).

Now you have successfully setup and test your Video and Web server.

Application Status Log

This module posts application logs, such as video server connection logs, IP camera connection logs, etc. You can configure the number of lines of log data to keep on the log window.



Once you bind this module, you will see the application log window on the module view in the main console.

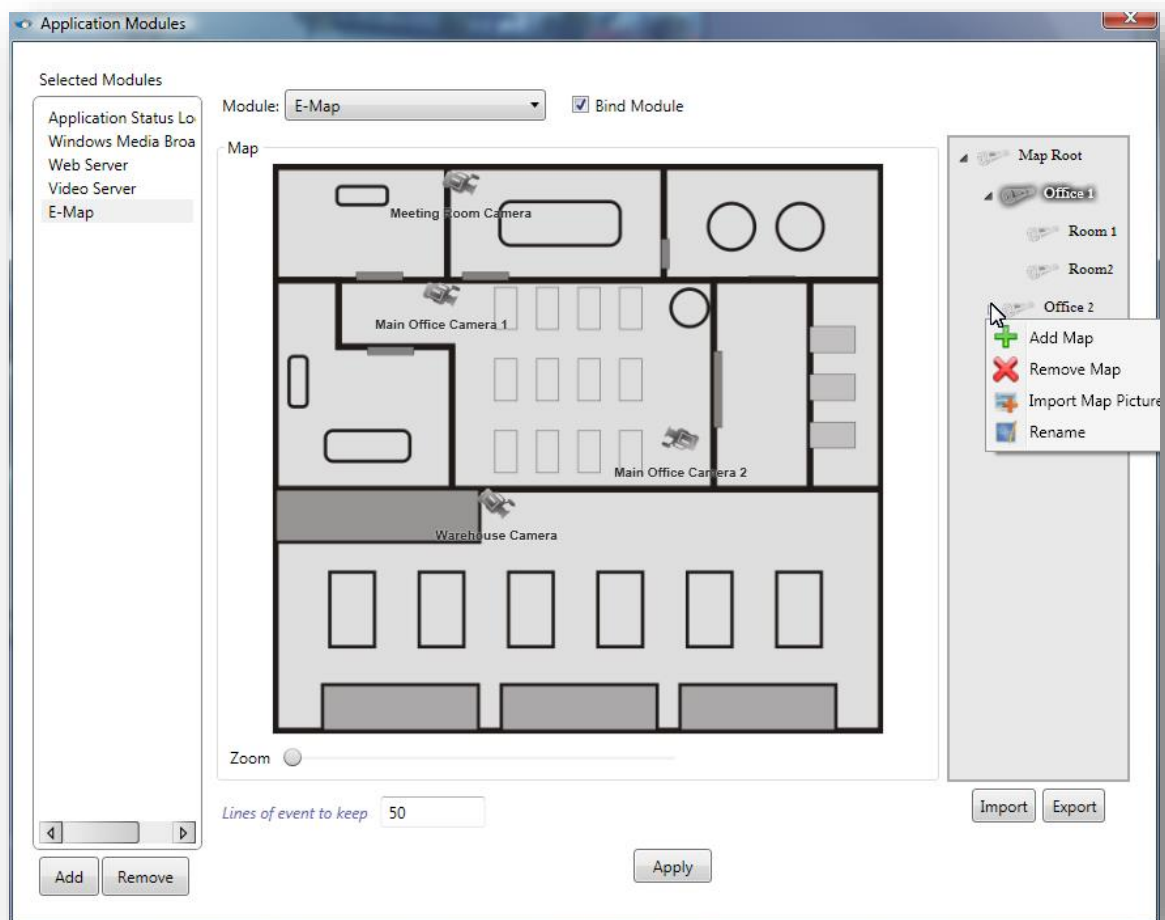
8.6. E-Map

With the e-Map module, you can organize your cameras and devices into map view. The e-Map has an event viewer where you can quickly locate the device/camera that trigger the events and open a playback window to playback the video at the position where the event occurred. You can also quick-view the live video of any channel (at most 3 channels simultaneously) by just one click on the device.

8.6.1. Configuration

- 1) **Add a map layer** – please right click on the map item on the tree view on right hand side. Select "Add Map", you will be prompted a dialog to enter the layer name.

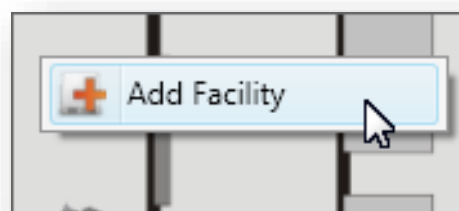
Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



- 2) **Import a picture for a map layer** – please also right click on the map item and then select “Import Map Picture”. You can select PNG or JPG or BMP format picture.

There are “import” and “export” buttons below the tree view. These are to import and export the whole map setting from and to file. This is useful when you want to share map settings among multiple Eyesofts in different computers. Or you need to temporarily change the map setting and need to roll back in some later time.

- 3) **Add a facility** (may be camera or other type of device) – right click on the map; you will see a context menu to “Add Facility”.



Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

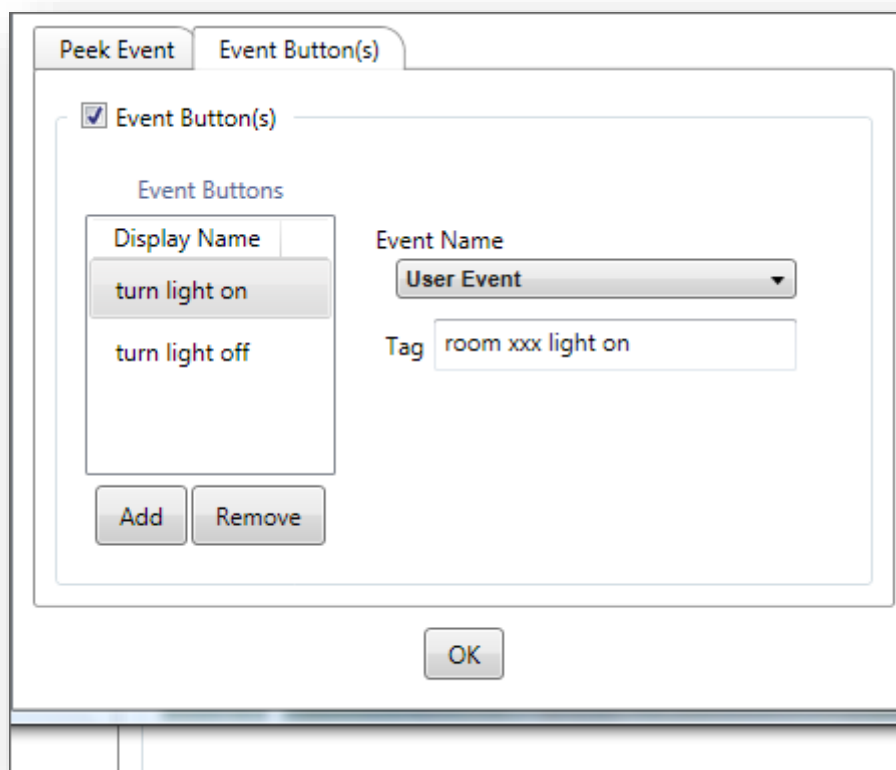
In the dialog, you can setup the channel (if this is a channel facility). You can also configure the events of interest and tags that you want to see in the event viewer, as well as the event dwell time. The dwell time means that if an event (with the same tag) happens twice within the range of the dwell time, they are considered as the same alarm.

The 'Edit Facility' dialog box is shown with the 'Peek Event' tab selected. It contains the following elements:

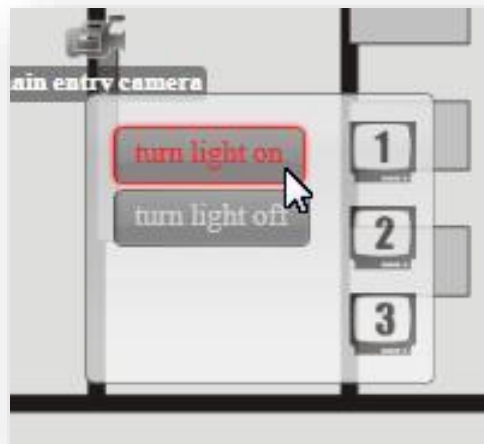
- Facility Icon:** A button labeled 'Select ...'.
- Layout Angle:** A text box containing the value '0'.
- Channel:** A checked checkbox and a text box containing the value '1'.
- Facility description:** A section containing a 'Facility name' text box with the value 'main entry camera' and a larger 'Description' text area.
- Peek Event:** A sub-dialog with a checked checkbox and two main sections:
 - Events Of Interest:** A table with columns 'Event Name' and 'Alarm'. It lists 'Source Connection Faulted', 'Motion Detect', and 'Digital Input'. Below the table are 'Add' and 'Remove' buttons.
 - Tags of Interest:** A section with a table for 'Tag' and 'Re' and 'Add'/'Remove' buttons.
- Event dwell time:** A text box containing '10000' followed by 'ms'.
- OK:** A button at the bottom center.

- 4) **Define Event Button(s)** – With event button the operator can manually post event to the system by just clicking a button on the facility.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

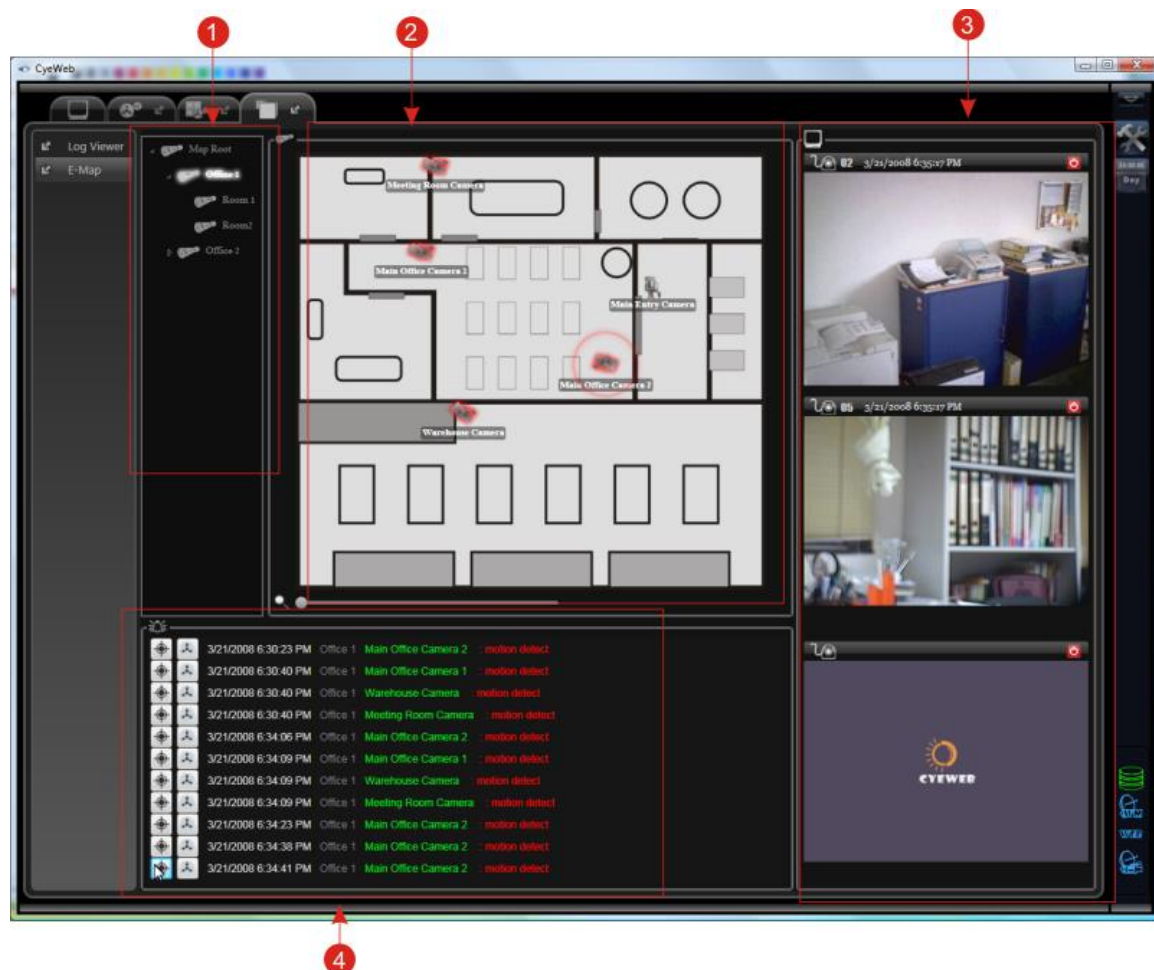


On the map, you can move the facility to any location by dragging. And you can also edit, delete, and duplicate any facility by right clicking on it.



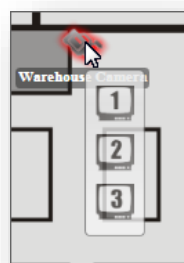
Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.

8.6.2. Control



- 1) Tree view of the map layers
- 2) Map

Here you can see the map and facilities of the selected map layer. If the facility is a channel device, you can right-click on it and select a quick view window to see the live video.



3) Quick Videos

here you can see live video of any channel facility.

4) Event Viewer

when an event occurs, and the event is any in the event of interest in any facility, that event will show up here. On the left hand side of the event log there are 2 buttons that you can immediately locate the facility as well as pop up a playback window and seek to the position where the event occurred (the popup playback is effective only on channel facility with compression module bound).

8.7. Spot Screen

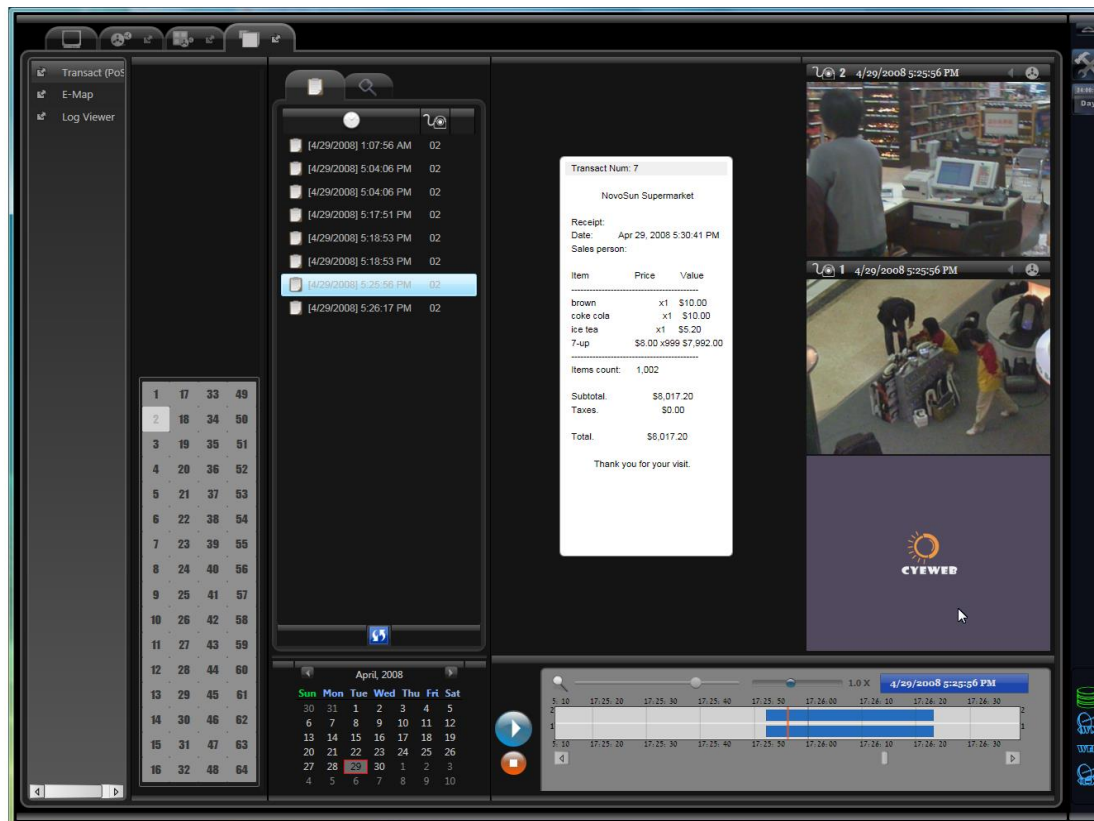
This module is generally for viewing alarmed channel in a single large monitor. There is no setting required for this module. What you need to do is to bind it, and then click on the channel icon (as shown below) of the alarmed channel.



Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

8.8. Transact (PoS)

Transact module can be used for loss prevention to capture activities at the counters of supermarket, ATM, etc. With this module you can define rules to alarm on abnormal transactions such as high amount of refund or money withdrawal. Also you can search back transact-activities and playback the videos with just a few keywords.



8.8.1. Settings

In the setting you can create transact configuration for at most 64 channels. You have the option to enable or disable transact monitoring for each channel. And you can also define 2 helper channels for each channel. This is for the case that you use 2 or 3 cameras to monitor one transact-location. More importantly, you can define alarm rules to help supervisors to real-time notice abnormal transaction.

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.

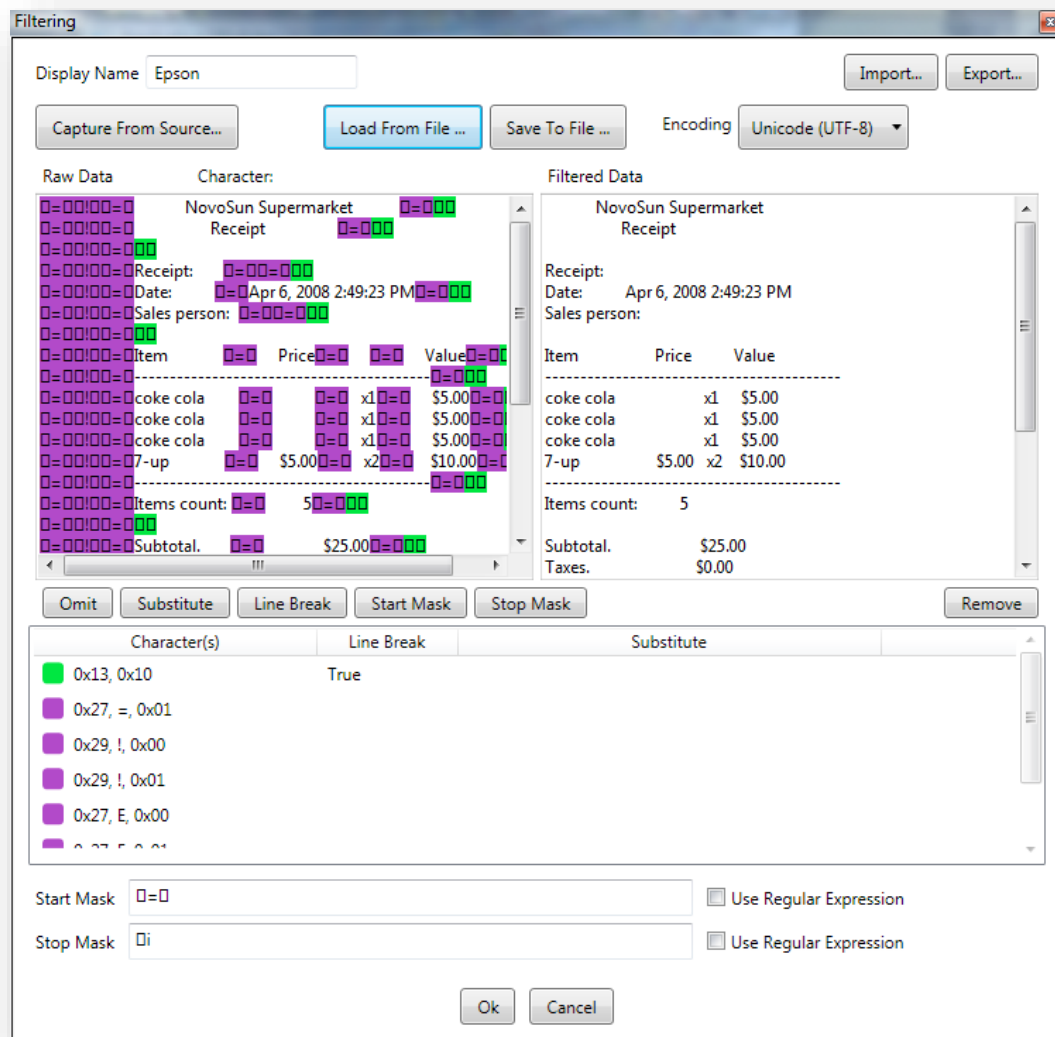
● Connect to PoS

Currently Eyesoft supports serial port transact-source and Net Service Transact Injection.

- **Serial Port** – for serial port source, you can connect the PoS directly to your computer with a “crossover” RS-232 cable. The settings (e.g. bits/sec, data bits, etc) of the transact-source have to match with those in the PoS system. Please note that not all PoS system can be supported with the serial port. You have to try. Some minor PoS use windows printer driver to print receipt, this is not a usual way to print thing in PoS system (the PoS manufacturer should use the standard Unified POS for receipt printing, most PoS follows that, but not all.). Eyesoft does not support these PoS system with serial port. But you still can use the Net Service Transact Injection.
- **Net Service** – transact Injection is a way for third-party POS system developer to connect their system to Eyesoft. With our SDK the developer can inject transaction to our POS module with a simple function call over IP. Please check our SDK.

- **Filtering**

After you finished setting the transact-source you can setup filtering. Filtering is the rules to filter capture data (generally text data) from source into readable receipt. You can use the default “Epson” setting. Epson is a widely used PoS printer band and almost all PoS systems support this. If you have special need, you can also edit or define your own filtering rules.



In the filtering rule window, you first capture data from PoS system or load a text file storing raw capture data. (If you capture data directly from PoS system you can save it to file for future configuration use.) You may also define the encoding.

In the “raw data” window, you can drag and select some characters. And there are 5 operations:

- (1) Omit: define an omit-filter to omit the selected characters.

- (2) Substitute: define a substitute-filter to substitute the selected characters with some other characters
- (3) Line Break: define a line breaking filter to replace the selected characters with line break.
- (4) Start Mask: use the selected characters as start mask. (See below for start mask.)
- (5) Stop Mask: use the selected characters as stop mask. (See below for stop mask.)

The start and stop mask are to define when the receipt start and stop. Since data is captured continuously from PoS system there has to be character patterns to define the start and stop of a receipt.

You can use regular expression for the masks. Regular expression is a very powerful tool to express text pattern. For a detail tutorial you can search the Web. Here we show only the common and simplest operations:

- "." : represent any single character.
- ".*": represent a string of zero or more characters.
- "^" and "\$": indicate there should be no extra character before or after the patterns.
- "\": represent an escape character. You can use escape characters to tell the search engine to treat expression operators and this escape character as regular characters.

Here are some examples:

- "^ABC\$": represent a string of exactly "ABC".
- "^refund.*": represent a string start with "refund" and flowed by any number of characters.
- "\\$.*,...\..*": represent a string that contains a '\$' following by any number of characters and then a ',' and any 3 characters and then a '.' and then any number of characters. This pattern can search money amount greater than \$999.

● Alarm

In the setting you can setup to post normal transaction event. The other modules, such as compression, email notification or e-Map can handle the event as they handle the others.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

☒ Post Transact Event

Event Tag

Transact Alarm

Condition	Regex	Case	Tag
\\$.*,...\.*	True	False	Abnormal

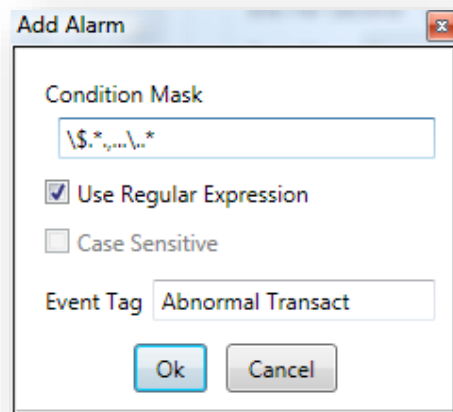
☒ Trigger Alarm Indicator

☒ Trigger Sound Alarm

The <TRANS_NUM> in the event tag can be used to represent transact number. The program will automatically substitute this string with the real number. Please note that the transact number is just the transaction sequent number being used in Eyesoft and is not relate to the one in the PoS system.

You can also define the transact alarm rule to real-time notify operators/supervisors abnormal transactions such as high amount of refund or money withdrawal.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**



The condition mask is the rule of the alarm. The program will check every line of a receipt with the rule. If the rule matches, the alarm will be triggered. You can use regular expression to define the rule. For the information about regular expression, please see the filtering section above.

The alarm is also an event, so you can define a tag. The other modules, such as compression, email, e-Map, can handle the event as they handle the others. For example, you can use the e-Map's Event Viewer to keep track of abnormal transactions.

8.8.2. Net Service

POS has a Net Service to accept transaction query and injection over IP. Any third-party developer can use our SDK to inject transaction into the POS module.

To setup the Net Service, you need to assign a port, select a security mode, and optionally define a connection key code.

There are 2 security modes: None and Windows. Selecting Windows (use Active Directory for encryption and authentication) is safe on Internet environment. But the computer to connect to this Service must login with the same Windows ID and password.

You can also define a connection key code to protect the POS module from being attack. If the key code is defined, any other software to inject transaction to the POS module will need this key code.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

Selected Modules

- Web Server
- Video Server
- Transact (PoS)
- Application Status Lo
- Net Service

Module: Transact (PoS) ☒ Bind Module

Transact Net Service

☒ Enable Net Service

Service Port 9710

Security Mode None

Connection Key Code

Enable Channel(s)

1	2	3	4	5	6	7	8
9	10	11	12	13	14	15	16
17	18	19	20	21	22	23	24
25	26	27	28	29	30	31	32
33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48
49	50	51	52	53	54	55	56
57	58	59	60	61	62	63	64

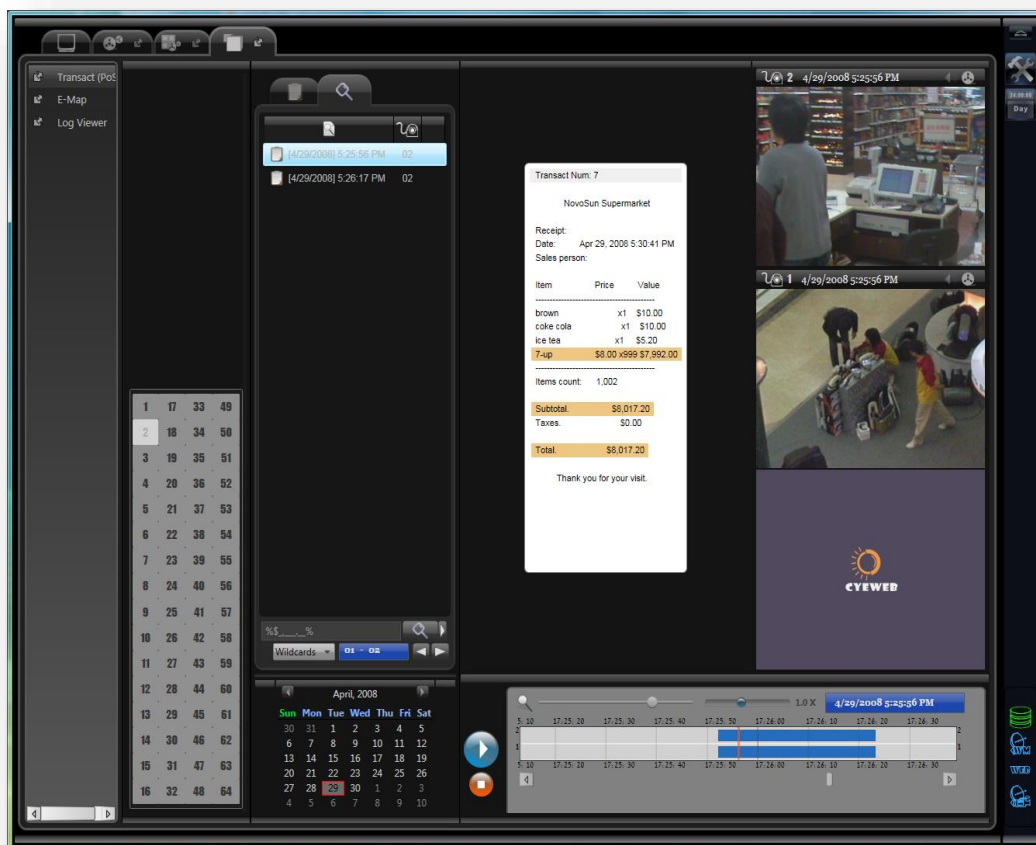
Select All Deselect All

8.8.3. Browse and Search

In the main console you can browse and search back the transact-activities.

The control is very similar to the playback system that you can browse transactions by time and channel, or you can search back transact-activities with key phrases which can be wildcards. You can also playback the videos of the main and helper channels with a timeline control, which allow you to zoom the time down to second with a slider bar or with your mouse-wheel. (On the record browser by time and channel, please note that you have to press the 'refresh' button to show records after you selected the channel and date).

Bikal Eyesoft; User's Manual 2.3.8 Error! Use the Home tab to apply 標題 to the text that you want to appear here.



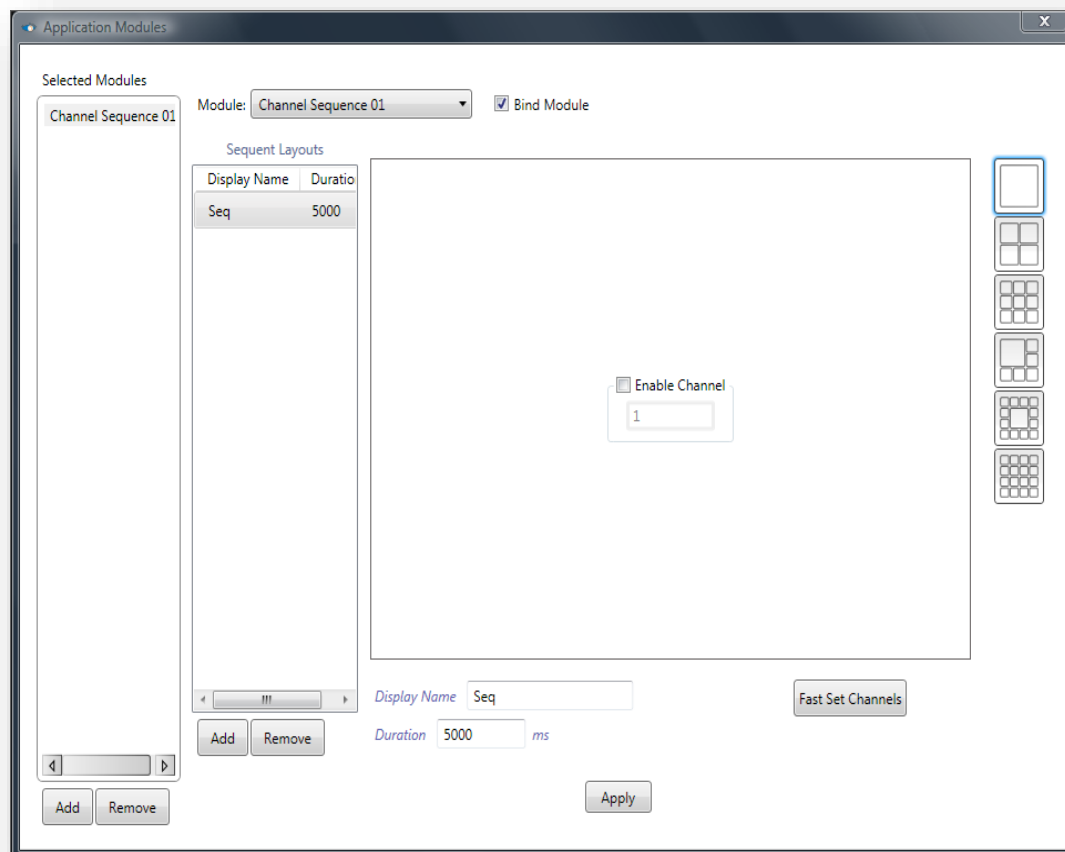
Important

- (1) While using the Transact module, you have to take care about the synchronization between the channels and the PoS system. The time of the PoS system should be synchronized with that of the main and helper channels, otherwise the time on the receipt and the videos will be mismatch. Another synchronization issue is among channels. If some of the channels are connected remotely via "Connect to other Eyesoft" (in this case the video time will be defined on the remote side), please make sure that the main and the helper channels are synchronized. Otherwise when you search back video the program will seek to a wrong position.
- (2) When you search back transact-activities, please make sure the corresponding videos are closed recording. Otherwise you will just see the receipt but cannot see the videos or tags. This generally happens when you search a transaction immediately after it is produced.
- (3) The maximum size of the database to store transaction data is 4GB, which is enough for a few millions transactions. When the database reaches this size, the program will automatically release space by deleting old transactions.

8.9. Channel Sequence

With this module, you can setup a live-view screen which displays user-setting screen rotation.

Add the “Channel Sequence” module under “Application Modules”, you should see the following configuration dialog:

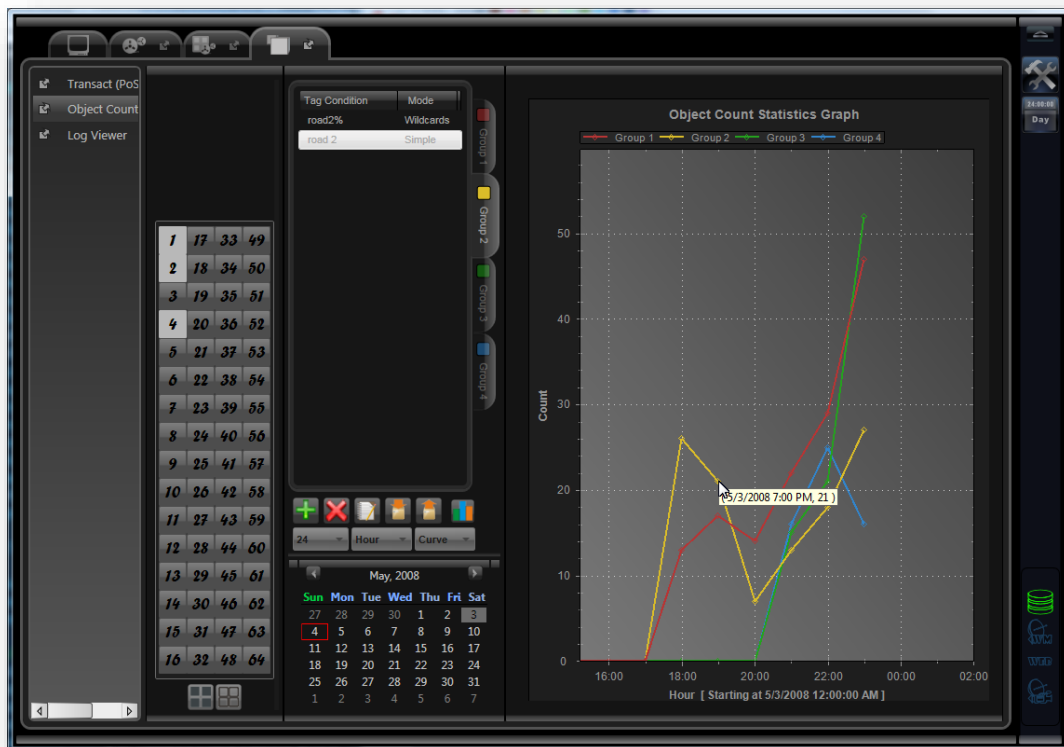


- **Sequent Layout** – the number of layouts in the screen rotation.
- **Enable Channel** – the channels which display on a specific sequent layout.
- **Screen Division selectors.**
- **Duration** – the duration time of each screen rotation.

8.10. Object Counter Statistics Module

This module collects count data and presents it into statistics graphs. There is no setting required for this module. What you need to do is just to bind it.

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Please note that this statistics module use a separate database to real-time collect count data. If you don't bind this module, the count data will not be collected. In this case you can only search back count result on the normal playback system but you cannot see graph for the period that this module is not bound.

After you bind the module you should be able to see the graph presenter on the main console. In the UI you can select:

- 1) Channels of interest
- 2) 4 groups of tag conditions

Each group is presented into a graph with its own color. So totally you can compare 4 sets of data. The tag condition can be in 3 modes: "Simple", "Exact", and "Wildcards". For information about the 3 search modes, please refer to the Playback chapter.

- 3) Date
- 4) Time unit

Time unit can be "Hour", "Day", and "Month". If you select "Hour", the graph will use the first hour of the selected date as the starting point. If you select "Day" or "Month", the graph will use the selected date as the starting point.

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5) Number of time unit

There are 12, 24, 30, 60, 90 for selections which should be enough for the 3 time units.

6) Graph kind

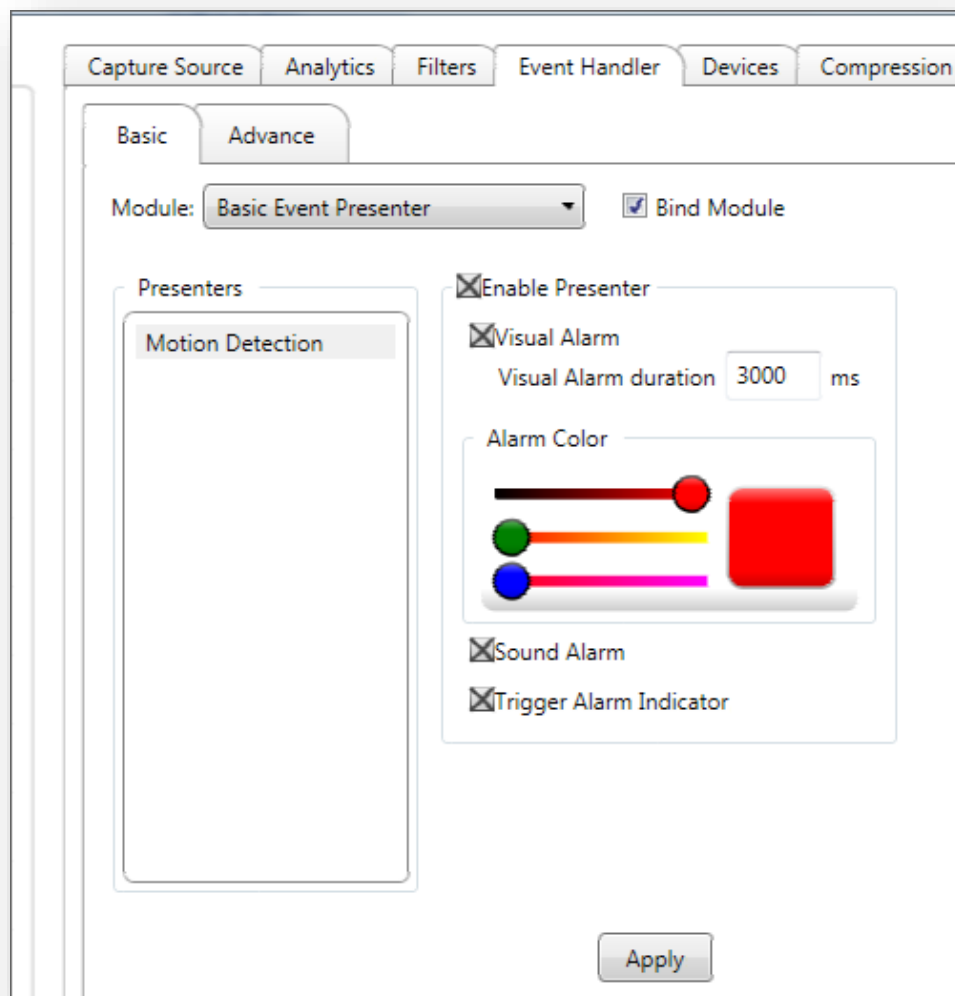
Graph kind can be "Curve" or "Bar"

9.Event Handler

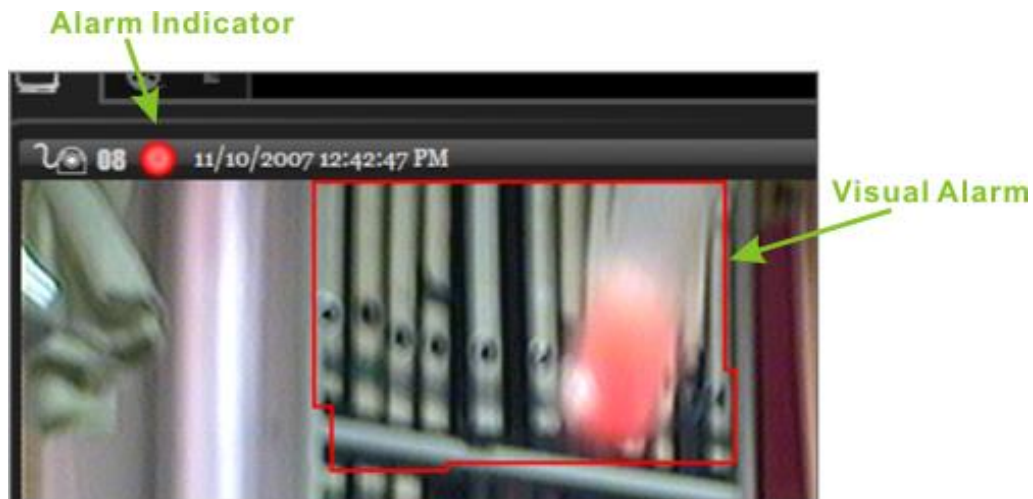
9.1. Basic Event Presenter

This presenter presents events from Motion Detection Module as alarm.

You can set the duration and color for visual alarm. You can also configure whether to trigger sound alarm and alarm indicator.



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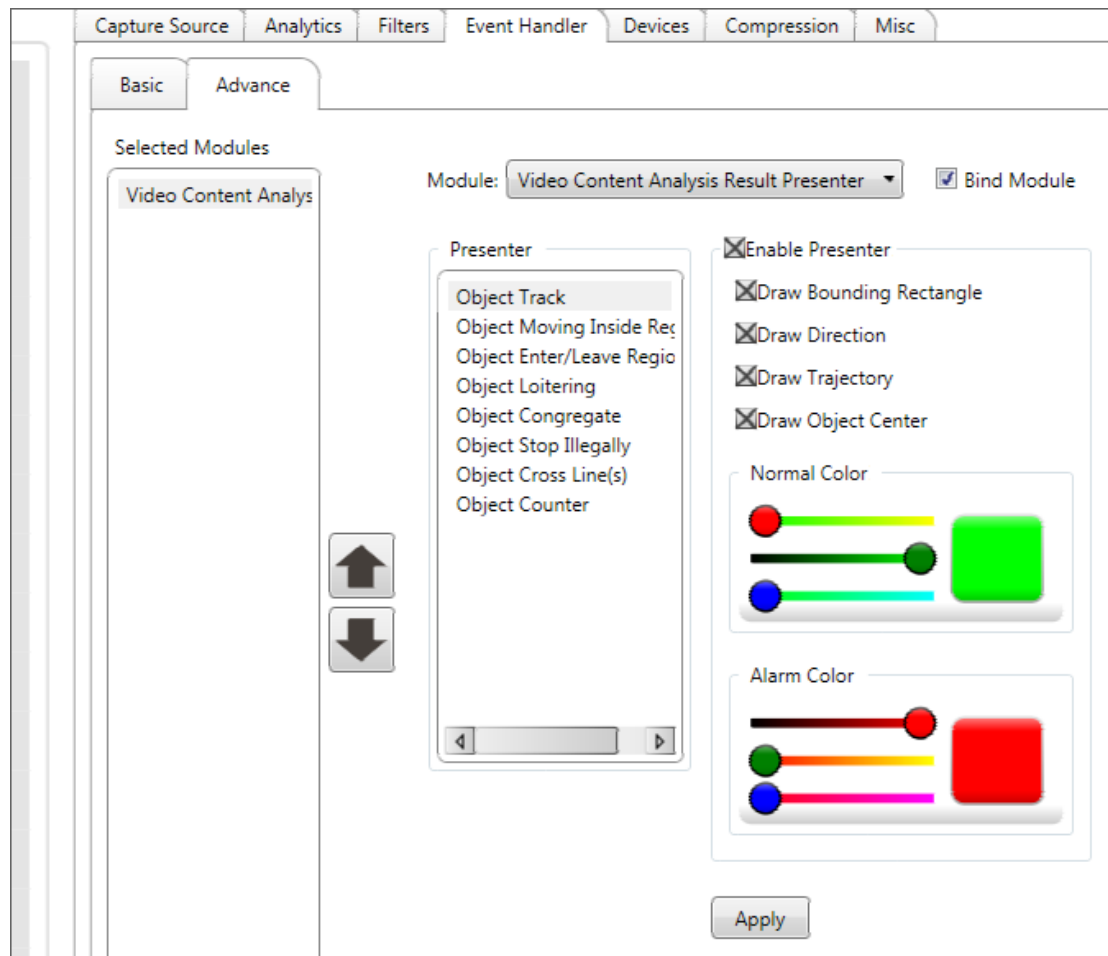


The figure above shows that motion is detected on an area of interest. The red outline area in the video is the visual alarm, and the red circle on the channel bar is the *alarm indicator*. Clicking the indicator will reset the alarm.

9.2. Video Content Analysis Result Presenter

This is the module to present result of video content analysis to the screen. Please note that this module will be active only if the Advanced Video Content Analysis had been installed.

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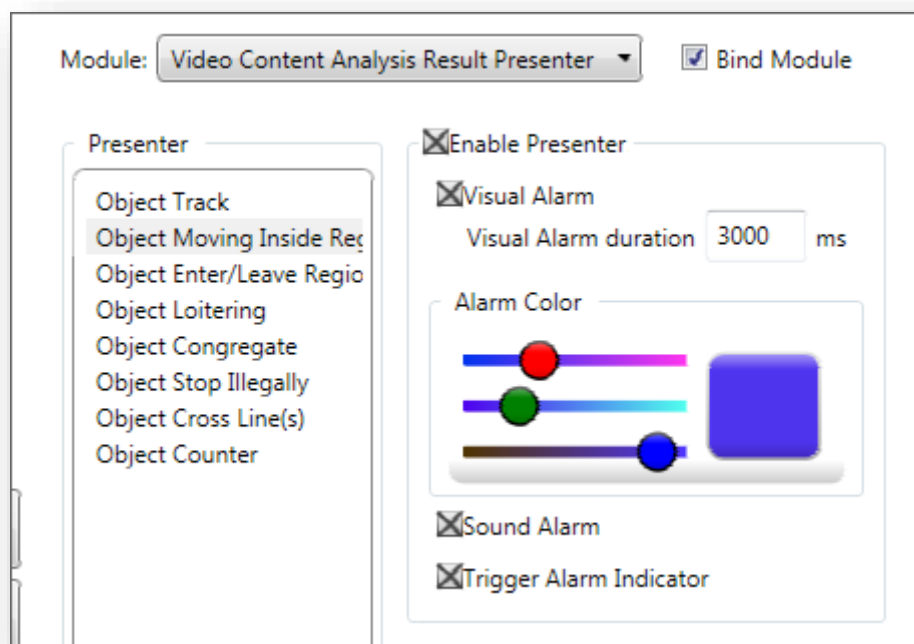
There are settings for object tracker and event detectors.

For object tracker, you can configure whether to show object boundary, object direction, object trajectory, object center, alarm and normal colors.

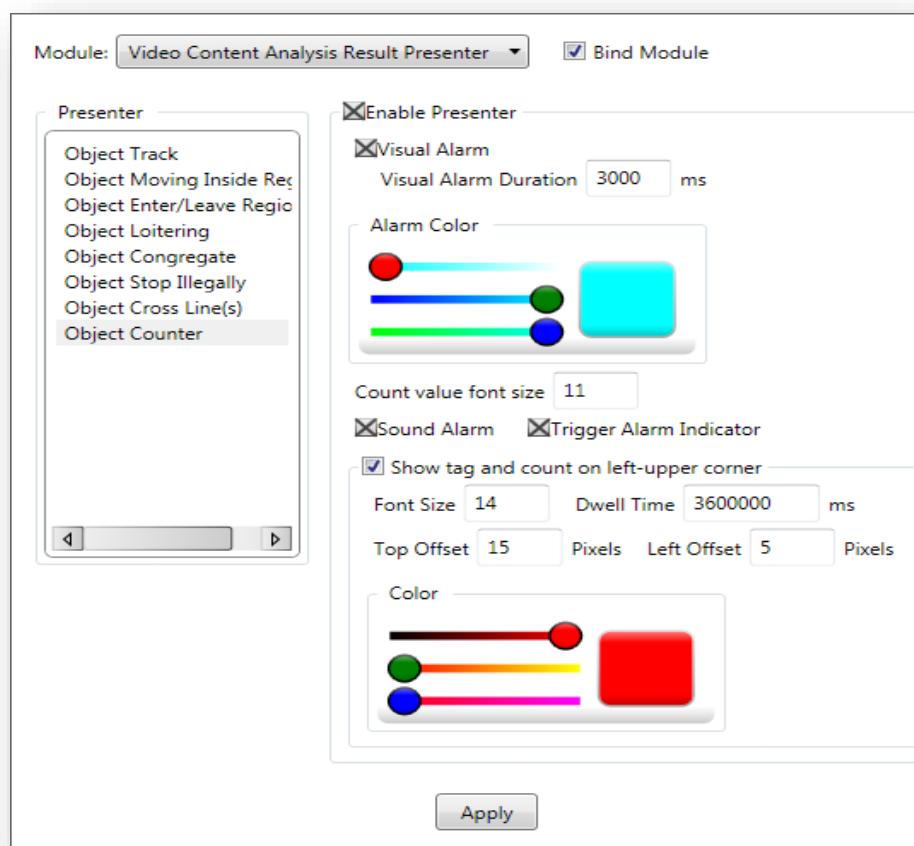


For event detector, you can set the duration and color for visual alarm. You can also configure whether to trigger sound alarm and alarm indicator.

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The setting for object counter presenter is a little bit more:



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More than the normal event detector setting, you can also setup the count value font size, as well as select whether to show the tag and count value on the left upper corner.

9.3. Email Notification Module

This module sends email to your email account whenever event occurs.

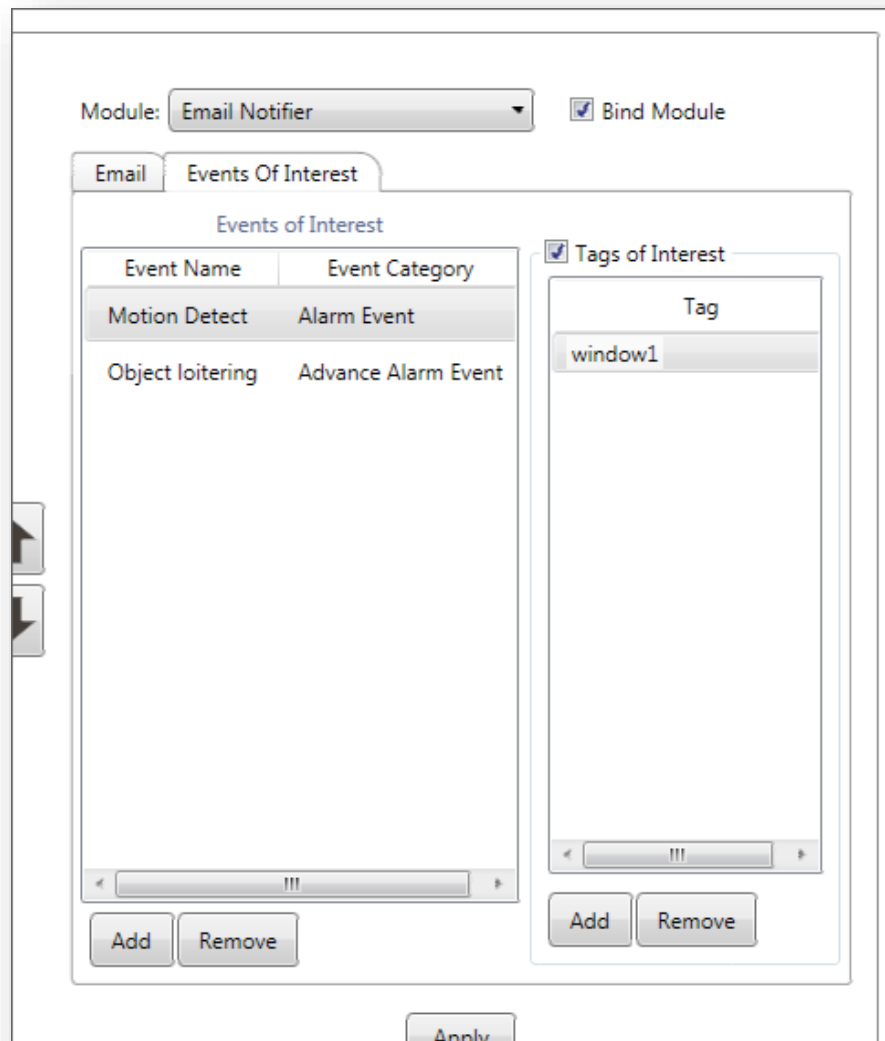
The screenshot shows the 'Event Handler' tab in a software interface. Under the 'Event Handler' tab, there are sub-tabs: 'Basic' and 'Advance'. The 'Basic' sub-tab is active. On the left, under 'Selected Modules', 'Email Notifier' is listed. To the right of this list are up and down arrow buttons. The main configuration area for the 'Email Notifier' module is shown. It includes a 'Module:' dropdown set to 'Email Notifier' and a checked 'Bind Module' checkbox. Below this are two sub-tabs: 'Email' and 'Event Setting'. The 'Email' sub-tab is active. It contains fields for 'Email From' (mycyeweb@gmail.com), 'Email To' (myname@hotmail.com), 'SMTP Server' (smtp.gmail.com), and 'Port' (25). There are checkboxes for 'SMTP Server Require Authentication' and 'This server requires a secure connection (SSL)', both of which are checked. An 'Account ID' field (mycyeweb@gmail.com) and a 'Password' field (masked with dots) are also present. An 'Alarm Setup' section includes an 'Alarm Interval' of 60 seconds. The 'Email Content' section has a 'Subject' field (CyeWeb Alarm), an 'Encoding' dropdown (Unicode (UTF-8)), and a checked 'Attach Image' checkbox. At the bottom of the configuration area is a 'Test SMTP Account' button. An 'Apply' button is located at the bottom right of the interface. At the bottom left, there are 'Add' and 'Remove' buttons.

Here are descriptions of some selected settings:

- **Alarm Interval** – the minimum interval between each email sending.
- **Attach Image** – attach channel video images to the email. 5 images will be attached. The sample interval between each image is 1 second.

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You can also configure event of interest and tag of interest.



Uncheck of "Tags of Interest" means you are interested in all tags of that event.

9.4. Alarm Popup

This module pops up video window when selected events occur.

You can use regular expression pattern in defining "tags of interest". Regular expression is a very powerful tool to express text pattern. For a detail tutorial you can search the Web. Here we show only the common and simplest operations:

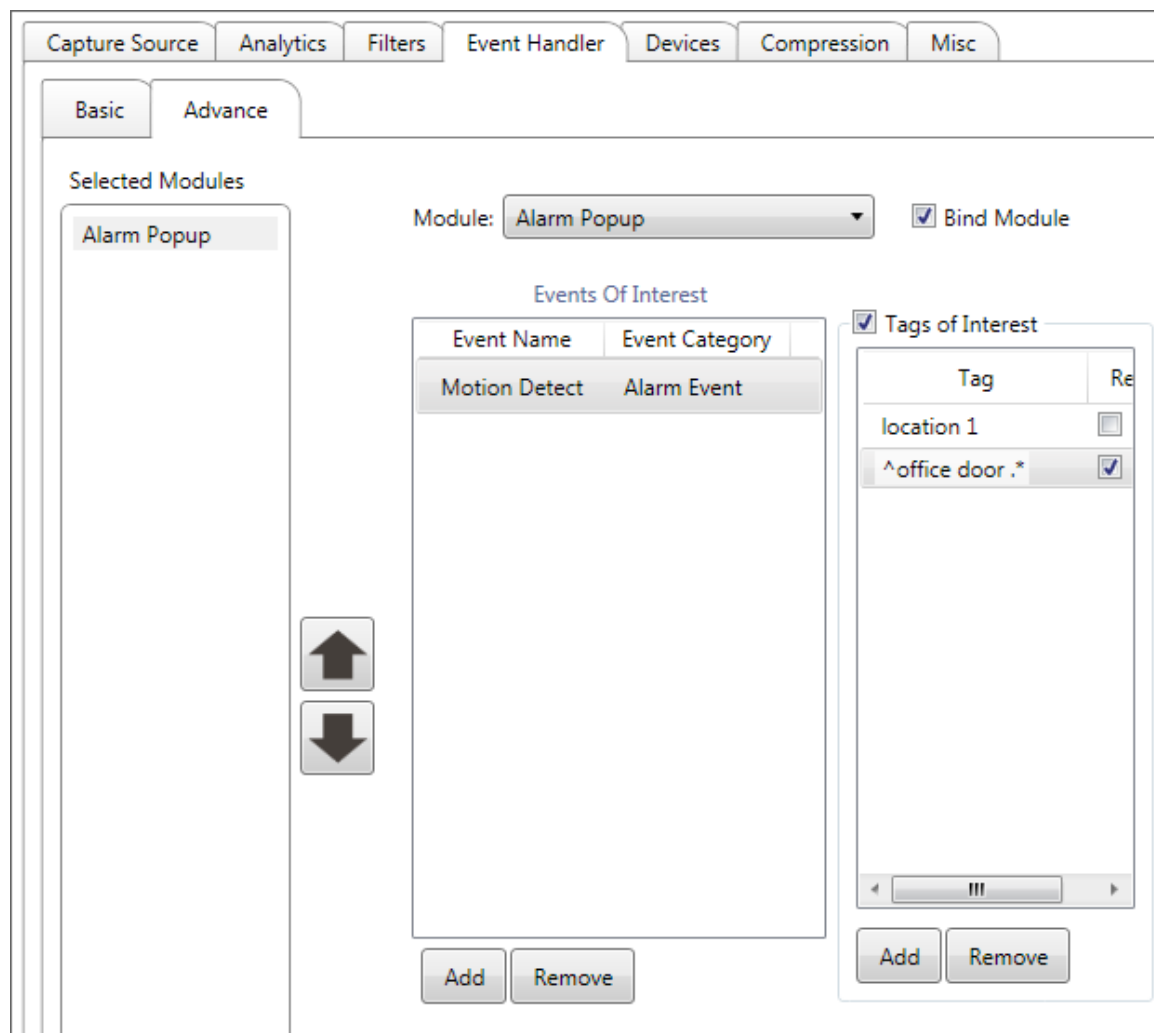
- "." : represent any single character.
- ".*": represent a string of zero or more characters.

Bikal Eyesoft; User's Manual 2.3.8 **Error! Use the Home tab to apply 標題 to the text that you want to appear here.**

- “^” and “\$”: indicate there should be no extra character before or after the patterns.
- “\”: represent an escape character. You can use escape characters to tell the search engine to treat expression operators and this escape character as regular characters.

Here are some examples:

- “^ABC\$”: represent a string of exactly “ABC”.
- “^refund.*”: represent a string start with “refund” and flowed by any number of characters.
- “\\$.*,...\\..*”: represent a string that contains a ‘\$’ following by any number of characters and then a ‘,’ and any 3 characters and then a ‘.’ and then any number of characters. This pattern can search money amount greater than \$999.



9.5. Net Event Subscriber

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Subscribe event from other instance of Eyesoft. This module connects the Net Service module running on any other Eyesoft.

Note: the security mode must match that in the Net Service to be connected.

The screenshot shows the 'Net Event Subscriber' configuration window. It has a tabbed interface with 'Basic' and 'Advance' tabs. The 'Basic' tab is active, showing the following fields:

- Module:** A dropdown menu set to 'Net Event Subscriber'.
- Bind Module:** A checked checkbox.
- Service Address:** A text field containing 'analysisserver.mycompany.com'.
- Port:** A text field containing '9700'.
- Login ID:** A text field containing 'administrator'.
- Login Password:** A text field with masked characters (dots).
- Channel:** A text field containing '1'.
- Security Mode:** A dropdown menu set to 'None'.

Below these fields are two sections:

- Events Of Interest:** A table with two columns: 'Event Name' and 'Event Category'. It contains two entries: 'Motion Detect' (Alarm Event) and 'Object counter' (Advance Alarm). Below the table are 'Add' and 'Remove' buttons.
- Tags of Interest:** A section with a checkbox and a table with two columns: 'Tag' and 'Re'. It is currently empty, with 'Add' and 'Remove' buttons below it.

An 'Apply' button is located at the bottom right of the window.

9.6. Net Event Forward

This is a module to actively forward event to other instance of Eyesoft. For example, in server-client solution, the clients may need to actively inject event to the server. This is the module to use.

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The screenshot shows the 'Event Handler' tab of a configuration window. The 'Basic' sub-tab is active. On the left, a 'Selected Modules' list contains 'Net Event Forward'. The main configuration area includes: a 'Module' dropdown set to 'Net Event Forward' with a checked 'Bind Module' box; a 'Destination Service Address' field with 'server110.mycompany.com' and a 'Port' field with '9700'; a 'Login ID' field with 'administrator' and a masked 'Login Password' field; a 'Channel' field with '1' and a 'Security Mode' dropdown set to 'None'. Below these are two tables. The 'Events Of Interest' table has columns 'Event Name' and 'Event Category', with rows 'User Event' (User Event) and 'Motion Detect' (Alarm Event), and 'Add'/'Remove' buttons. The 'Tags of Interest' section is checked and contains a table with 'Tag' and 'Rel' columns, listing 'turn light on' and 'turn light off', each with an unchecked checkbox, and 'Add'/'Remove' buttons.

Event Name	Event Category
User Event	User Event
Motion Detect	Alarm Event

Tag	Rel
turn light on	<input type="checkbox"/>
turn light off	<input type="checkbox"/>

In the setting dialog you need to configure the destination Eyesoft's Net Service address, port, login id/password, channel, security mode, and events to forward, etc.

Note: the security mode must match that in the destination Net Service to be connected.

9.7. Event Trigger Presets

With this module, user can decide the action of the PTZ camera when event(s) is detected.

In the configuration dialog, user is required to select the events of interest, action after events occur.

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General Capture Source Analytics Filters Event Handler Devices Compression

Basic Advance

Selected Modules

Event Trigger Presets

Module: Event Trigger Presets ☒ Bind Module

Triggers

Display Name
Trigger1

↑
↓

Add Remove

Events Of Interest

Event Name	Event Category
Fire Detection	Alarm Event
Object moving	Advance Alarm

Add Remove

☐ Auto Camera Track
☒ Patrol
☐ Preset

1

Apply

Tags of Interest

Tag	Re
-----	----

Add Remove

◀ ▶

Add Remove

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